

# **KURTZ AMBULANCE SERVICE, INC.**

P.O. Box 129 • New Lenox, Illinois 60451

(815) 722-1900

FAX: (815) 485-3700



## **REQUEST FOR INFORMATION EMS SERVICE RFI NO: 311-F-023**

**CITY OF ROCKFORD  
Central Services Manager  
425 East State Street, 4<sup>th</sup> Floor  
Rockford, IL 61104**

**Thursday, April 7, 2011  
Opening Time: 11:00 A.M.**

**Presented By:**

**Kurtz Ambulance Service, Inc.  
Thomas J. Vana, President, C.E.O.  
Heidi Hermes, C.O.O.**

**COPY**

## OUTLINE

1. EEO Forms
  - Equal Employment Opportunity Affirmative Action Plan Statement Policy (EEO Statement)
  - Statement of Non-Compliance/Certification of Non-Segregated Facilities
  - Vendor Workforce Data Form
  - IDHR # - will apply
  - Certificate of Non-Barred Bidding
  - Subcontractor/Leased Operator and Supplier forms
  
2. 2.1 About the Company
3. 2.2 About the Staff
4. 2.3 About the Equipment
5. 2.4 About the Service
6. 2.5 About Communications



Carrie Eklund  
Central Services Manager  
Finance Department

**REQUEST FOR INFORMATION  
EMS SERVICE  
RFI NO: 311-F-023**

3/17/11

Name of Bidding Firm: KURTZ AMBULANCE SERVICE, INC.  
 Address P.O. Box 129 City: NEW LENOX State: IL Zip: 60451  
 Phone: 815 722-1900 Fax: 815 722-1852  
 E-Mail: HEIDI@KURTZEMS.COM

**RFI Opening Time and Date 11:00 a.m., Local Time, Thursday, April 7, 2011**

*Bids will be accepted until the specified opening time and date. Any bidder attempting to deliver after the opening time and date will be refused.*

**ABOUT THIS DOCUMENT**

This document is a Request for Information. The issuance of this RFI is for informational purposes for staff only, and will not result in the award of a contract. The RFI process will often result in a separate RFP or Bid process, as once the City has sufficient information to develop specifications, the more formal processes are then used to create a contract. Participation in the RFI process is voluntary and does not give vendors an unfair advantage in the resulting procurement process.

**PLEASE MARK THE RETURN SEALED ENVELOPE:**

1. RFI Opening Date and Time
2. Title of RFI
3. RFI Number

**RETURN INFORMATION TO:**

City of Rockford  
 Central Services Manager  
 425 East State Street, 4<sup>th</sup> Floor  
 Rockford, Illinois 61104  
 Telephone: (815) 987-5560

***BIDS SUBMITTED BY FASCIMILE OR E-MAIL WILL NOT BE ACCEPTED***

**BID RESULTS:**

Bid results may be obtained by telephone at (815) 987-5560, by fax at (800) 380-7174 or at [www.rockfordil.gov](http://www.rockfordil.gov)

**BID REQUIREMENTS FOR  
EQUAL EMPLOYMENT OPPORTUNITY**

All bidders seeking to do business with the City of Rockford are **REQUIRED** to submit with any formal, sealed bid all of the following documents and information, attached herewith, completed and signed:

1. Equal Employment Opportunity Affirmative Action Plan Statement of Policy.
2. The Statement of Non-Compliance and Certificate of Non-Segregated Facilities.
3. The Contractor or Vendor Workforce Data Form listing all current employees, by classification, directly employed by the bidder. All categories of information requested must be supplied.  
*Note: The number of employees must be entered under each category (no check marks)*

Below are the Federal definitions of the following racial groups accepted as minorities by the City of Rockford:

Black: A person having origins in any of the Black racial groups of Africa, not of Hispanic origin.

Hispanic: A person of Spanish or Portuguese culture with origins in Mexico, South or Central America, or the Caribbean Islands, regardless of race.

Asian: A person having origins in any of the original peoples of the Far East, Southeast Asia, the Indian subcontinent, or the Pacific Islands. This area includes for example, China, Japan, Korea, the Philippine Republic and Samoa.

American Indian or Alaskan Native: A person having origins in any of the original peoples of North America.

4. Your State of Illinois Pre-Qualification Certification Number, issued by the Illinois Department of Human Rights for the Illinois Department of Human Rights Act, must provide expiration date entered in the place provided therefore.
5. Certificate of Non-Barred Bidding
6. All executed Subcontractor/Leased Operator and Supplier forms.

**If you have not obtained your State of Illinois Pre-Qualification Number (item #4), by signing these documents you agree to make application for this number within 30 days from the date of bid opening.**

***ANY BID WHICH FAILS TO INCLUDE THE CITY OF ROCKFORD EEO PAGES 2, 4, 5, 6, AND 7, COMPLETED AND SIGNED WITH YOUR SEALED BID WILL NOT BE READ AND WILL NOT BE CONSIDERED – NO EXCEPTIONS.***

Falsification of any required Equal Employment Opportunity or Affirmative Action information on the part of the bidder could result in rejection of the bid submitted or in the case where a contract has already been awarded, in the cancellation of said contract.

Any questions pertaining to E.E.O. requirements should be addressed to Ron Moore, Diversity Procurement Officer, Legal Department, 425 East State Street, Rockford, Illinois 61104, Phone: (815) 987-5622 or [ron.moore@rockfordil.gov](mailto:ron.moore@rockfordil.gov)

**EQUAL EMPLOYMENT OPPORTUNITY**  
**AFFIRMATIVE ACTION PLAN**  
**STATEMENT OF POLICY**

*GUARDIAN CRITICAL CARE*

It is the policy of this company, *KURTZ AMBULANCE / PARAMEDIC / INDUSTRIAL FIRE* to provide equal employment opportunity without regard to race, religion, color, national origin, handicap, age or sex through a program of positive action affecting all employees. In this program, our company carries out the requirements of Federal Executive orders 11246 and 11375, Civil Rights Act of 1964, Equal Employment Act of 1972, and all other applicable laws, and indicates its active support of the principle of equal opportunity in employment.

At present, *4* % of our work force are minorities and *14* % of our work force are females, and we will attempt to utilize minorities and females through a positive, continuing program in all jobs for which we contract in the future. Our company will utilize referrals from the City of Rockford's Diversity Procurement Officer for use of minorities and females regarding any future job vacancies.

It is also our intent to make efforts to purchase supplies or equipment from small business concerns located in the City of Rockford or counties of Winnebago or Boone and owned in substantial part (at least 51 per cent) by minorities or females.

*HEIDI HERNIES* is the official who will be responsible for implementing this policy statement.

*HEIDI HERNIES* will be designated as the Equal Opportunity Officer in our company, responsible for submission of all required equal employment opportunity documents.

In addition, *NO ONE* is hereby authorized to sign payroll as well as this company's officers. (NOTE: If only officers will be authorized to sign payrolls, please fill in "No One" in this space.)

## STATEMENT OF NONCOMPLIANCE

If the equal employment opportunity hearing committee determines that a contractor, subcontractor/leased operator of equipment or bidder is not in compliance with this chapter, (also known as Chapter 11, Article III the City of Rockford Equal Opportunity Employment Ordinance), the hearing committee shall issue and serve upon such person a written statement of noncompliance setting forth the manner in which it finds such person has violated this chapter, and imposing and/or requiring appropriate sanctions, including, but not limited to any and/or all of the following:

- a. Denying, suspending or revoking qualifications, or declaring the contractor or subcontractor irresponsible and ineligible for future contracts or subcontracts until such time as the contractor or subcontractor shall demonstrate to the equal employment opportunity hearing committee that it is in compliance;
- b. Withholding or delaying payment on the contractor or;
- c. Suspending, avoiding or canceling contract work.

## CERTIFICATION OF NON-SEGREGATED FACILITIES

The bidder certifies that he/she does not maintain or provide for his/her employees any segregated facilities at any of his/her establishments, and that he/she does not permit his/her employees to perform their services at any location, under his/her control, where segregated facilities are maintained. The bidder agrees that a breach of this certification will be a violation of the Equal Opportunity clause in any contract resulting from acceptance of this bid.

The bidder agrees that (except where he/she has obtained identical certification from proposed subcontractors/leased operators of equipment for specific time periods) he/she will obtain identical certification from proposed subcontractors/leased operators of equipment from the provisions of the Equal Opportunity clause, and that he/she will retain such certification in his/her files.

*Heidi Hermes*  
*Chief Operating Officer*

**CONTRACTOR OR VENDOR WORKFORCE DATA FORM**

BIDDERS NAME: KURTZ

NUMBER OF ALL EMPLOYEES MUST BE ENTERED FOR EACH CATEGORY ---  
 (No Check Marks Or Bid Will Not Be Accepted)

ALL JOB CLASSIFICATIONS	MALES					FEMALES				
	W	B	H	A	I	W	B	H	A	I
MEDICAR	5						1			
EMT-B	57	1	2			9				
EMT-P	26					11				
EMT-B/FIREFIGHTER	74		9							
EMT-P/FIREFIGHTER	144	1	2			24				
DISPATCHER	3					1				
RN (NURSE)	2					2				
CLERICAL	1					5				
EMT-1/FIREFIGHTER	3					2				
FIRST RESPONDER/FF	15					1				

W - WHITE B - BLACK H - HISPANIC A - ASIAN OR PACIFIC ISLANDER I - AMERICAN INDIAN

**ILLINOIS DEPARTMENT OF HUMAN RIGHTS CERTIFICATION**

Our Illinois Department of Human Rights Number is: will apply within 30 days.  
 Must Provide Expiration Date: \_\_\_\_\_

**CERTIFICATE OF NON-BARRED BIDDING**

The undersigned certifies that it is not barred from bidding on this contract as a result of a conviction for the violation of State laws prohibiting bid rigging or bid rotating. The undersigned also certifies that current or prospective employees, contractors, and subcontractors/leased operators of equipment are not listed as Excluded Individuals/Entities with the US Government, as maintained by the US General Services Administration.

By signing below, the firm agrees that all information provided in the previous pages is accurate, and that if the firm below does not currently have a Department of Human Rights number they will apply for one within thirty days with the State of Illinois.

*Heidi Thomas*

\_\_\_\_\_  
Authorized Signature

*Chief Operating Officer*

\_\_\_\_\_  
Title

*Kurtz*

\_\_\_\_\_  
Firm

Our firm is a:

Minority Business Enterprise \_\_\_\_\_

Women Business Enterprise \_\_\_\_\_

Neither   X  

City-Certified? Yes \_\_\_\_\_ No   X  

City Certified? Yes \_\_\_\_\_ No   X  

(Revised 12/21/09)

**Subcontractor Leased Operator of Equipment Detail Form**  
**City of Rockford**

Firms submitting bids must supply information on Subcontractors/Leased Operators of Equipment selected for work on the project specified. It is required that Subcontractors/Leased Operators of Equipment listed below will be utilized for actual construction should the firm be awarded a contract. Any deviations from the list below require notice in writing and approval by the Diversity Procurement Officer, Central Services Manager, or their designee. This form may be duplicated if additional space is necessary, all pages must be signed, and submitted.

Subcontractor/Leased Operator Information		Type of Work Supplied	MBE/WBE Business?	Dollar Amount	Subcontract Percent of Bid Total
Please provide business name and address, and a contact person.		Describe the work the subcontractor/leased operator will perform for this contract.			
Name	_____	_____	Y <input type="checkbox"/> N <input type="checkbox"/>	\$ _____	_____ %
Address	_____	_____			
City, State	_____	_____			
Contact	_____	_____			
Name	_____	_____	Y <input type="checkbox"/> N <input type="checkbox"/>	\$ _____	_____ %
Address	_____	_____			
City, State	_____	_____			
Contact	_____	_____			
Name	_____	_____	Y <input type="checkbox"/> N <input type="checkbox"/>	\$ _____	_____ %
Address	_____	_____			
City, State	_____	_____			
Contact	_____	_____			
Name	_____	_____	Y <input type="checkbox"/> N <input type="checkbox"/>	\$ _____	_____ %
Address	_____	_____			
City, State	_____	_____			
Contact	_____	_____			
Name	_____	_____	Y <input type="checkbox"/> N <input type="checkbox"/>	\$ _____	_____ %
Address	_____	_____			
City, State	_____	_____			
Contact	_____	_____			

The bidder intends to Subcontract/Lease Operators of Equipment for 0 % of the total contract with MBE/WBE firms.

Signed Heidi Zarnes

Title Chief Operating Officer

Date 3-31-2011

**Supplier Det. orm**  
**City of Rockford**

Firms submitting bids must supply information on suppliers selected for the project specified. It is required that suppliers listed below will be utilized during construction should the firm be awarded a contract. Any deviations from the list below require notice in writing and approval by the Diversity Procurement Officer, Central Services Manager, or their designee. This form may be duplicated if additional space is necessary, all pages must be signed, and submitted.

Supplier Information Please provide business name and address, and a contact person.	Type of Product Supplied Describe the product the supplier v provide for this contract.	MBE/WBE Business? Y <input type="checkbox"/> N <input type="checkbox"/>	Dollar Amount of Supply Contract \$ _____	Supplier Percent of Bid Total _____ %
Name _____ Address _____ City, State _____ Contact _____	_____	Y <input type="checkbox"/> N <input type="checkbox"/>	\$ _____	_____ %
Name _____ Address _____ City, State _____ Contact _____	_____	Y <input type="checkbox"/> N <input type="checkbox"/>	\$ _____	_____ %
Name _____ Address _____ City, State _____ Contact _____	_____	Y <input type="checkbox"/> N <input type="checkbox"/>	\$ _____	_____ %
Name _____ Address _____ City, State _____ Contact _____	_____	Y <input type="checkbox"/> N <input type="checkbox"/>	\$ _____	_____ %
Name _____ Address _____ City, State _____ Contact _____	_____	Y <input type="checkbox"/> N <input type="checkbox"/>	\$ _____	_____ %
Name _____ Address _____ City, State _____ Contact _____	_____	Y <input type="checkbox"/> N <input type="checkbox"/>	\$ _____	_____ %

The bidder intends to procure 0 % of the total contract from MBE/WBE firms.

*Lindi Ferreras*  
 Signed

*Chief Operating Officer*  
 Title

*3.31.11*  
 Date

**REQUEST FOR INFORMATION  
EMS SERVICE  
311-F-023**

**1.0 Scope**

- 1.1 The City of Rockford, Illinois is distributing this Request for Information (RFI) to evaluate potential vendors who are interested in providing professional and qualified Ambulance Service to the geographical area of the City of Rockford. Ambulance service shall include the provision of both Basic Life Support (BLS) and Advance Life Support (ALS) Care.
- 1.2 Contractor shall provide, twenty-four (24) hours a day, seven (7) days a week, Paramedic Level Ambulance Services and all labor, training, supplies, licenses, permits, equipment, transportation, pre-hospital emergency care personnel and every other item of expense required to transport patients.

**2.0 General Requirements - Please completely respond to the following**

**2.1 About the Company**

- 2.1.1 Company history.
- 2.1.2 Organizational chart and hierarchy identification.
- 2.1.3 Location(s).
- 2.1.4 Provide information about contractual arrangements with other communities.
- 2.1.5 Describe affiliations with local agencies (hospitals, institutions, etc.).
- 2.1.6 Bonding and insurance capacity, including Best's rating of current insurer.
- 2.1.7 Provide information on certifications and accreditations the firm holds.
- 2.1.8 Identify what state or Illinois EMS Region the vendor is with and what EMS System they are currently in. Identify what Region I EMS System they anticipate they will be in.
- 2.1.9 Provide a letter of "Good Standing" from their current EMS System.

**2.2 About the Staff**

- 2.2.1 Training and certification of staff.
- 2.2.2 Include each individual's years of employment to the vendor and years licensed as an EMT-P.
- 2.2.3 Provide letter of confirmation that all of vendor's EMS providers are in good standing within their EMS System and IDPH.

**2.3 About the Equipment**

- 2.3.1 Identify Ambulance vehicles currently used in similar markets (e.g., make, model, year, equipment).
- 2.3.2 Condition of current equipment and capital replacement policy.
- 2.3.3 Included in appendix A is statistical information on call volume in the City. Please provide information on the firm's deployment strategy in similar markets.
- 2.3.4 Identify and list all equipment that is maintained and is part of every ambulance's inventory.
- 2.3.5 Confirm that every cardiac monitor that is carried by the vendor is capable of taking and transmitting a 12-lead analysis to every local hospital.
- 2.3.6 Outline the vendor's current policy on providing equipment and medication replacement to fire apparatus companies used on patients being transported by the vendor.

- 2.4 About the Service
- 2.4.1 Identify experience providing Ambulance services as well as the contractual method employed with each client listed.
  - 2.4.2 If available, provide customer survey results for vendor's last three (3) years of service.
  - 2.4.3 Vendor must confirm that a Quality Assurance/Quality Improvement program is being utilized, and provide information on program details.
  - 2.4.4 Describe service provision approach (e.g., patrol, stationary).
  - 2.4.5 Describe contingency plan and any arrangements with public or private providers for emergency services.
  - 2.4.6 The City will require two (2) paramedics on the ambulance at all times. Describe current staffing strategy.
  - 2.4.7 Describe current billing practice for commercial and no-pay patients (How do you collect and to what extent.)
  - 2.4.8 Provide current and accurate cardiac arrest data, providing percentage of patients with return of spontaneous circulation and what parameters are used for "save rate" (i.e. Utstein Criteria).
  - 2.4.9 Describe current procedures and equipment for handling bariatric patients.
  - 2.4.10 Is standby service for training, police stand-offs, and fire ground included in pricing with current contracts? If not, detail pricing policy for this service.
  - 2.4.11 Identify what type of software is used for patient care reporting.

2.5 About Communications

- 2.5.1 Identify software and hardware for dispatch alerting system, radio infrastructure and CAD or Computer aided dispatch.
- 2.5.2 Identify back up plan for radio communication outages and CAD failure.
- 2.5.3 Identify mobile data terminals/computers software and hardware.
- 2.5.4 Outline conflict resolution procedures with current clients.
- 2.5.5 Outline internal investigation procedures.
- 2.5.6 Describe communication approach between your firm and the client in the contractual relationship. What is the typical reporting method and detail provided to the owner? Provide examples.

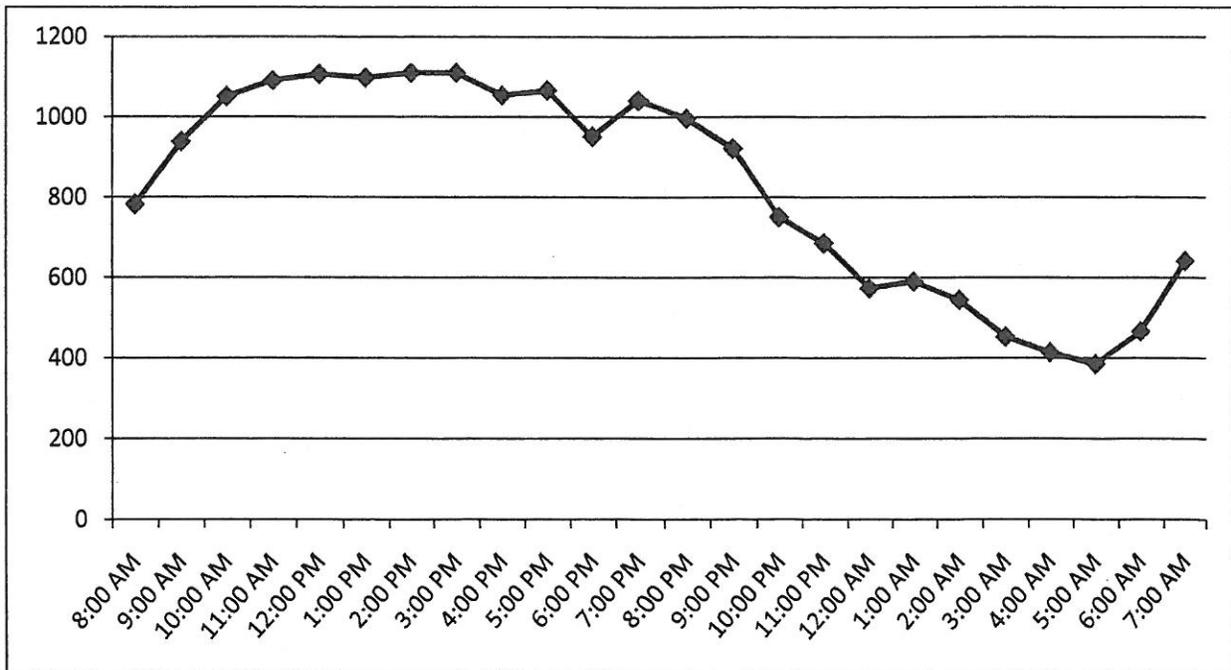
**3.0 General**

- 3.1 Contact. The contact for this RFI is Carrie Eklund, Central Services Manager, at 815-987-5565 or [carrie.eklund@rockfordil.gov](mailto:carrie.eklund@rockfordil.gov).
- 3.2 Copies. Please return an original and three (3) copies of your firm's full response.



**2010 Ambulance Responses (Includes responses from 5 Rockford Ambulances and Private Ambulances)**

Hour	Responses
8:00 AM	784
9:00 AM	940
10:00 AM	1,052
11:00 AM	1,092
12:00 PM	1,108
1:00 PM	1,099
2:00 PM	1,111
3:00 PM	1,111
4:00 PM	1,055
5:00 PM	1,067
6:00 PM	952
7:00 PM	1,042
8:00 PM	998
9:00 PM	923
10:00 PM	752
11:00 PM	687
12:00 AM	575
1:00 AM	592
2:00 AM	546
3:00 AM	454
4:00 AM	415
5:00 AM	387
6:00 AM	467
7:00 AM	643
<b>Total</b>	<b>19,852</b>



### 2.1.1 Company History

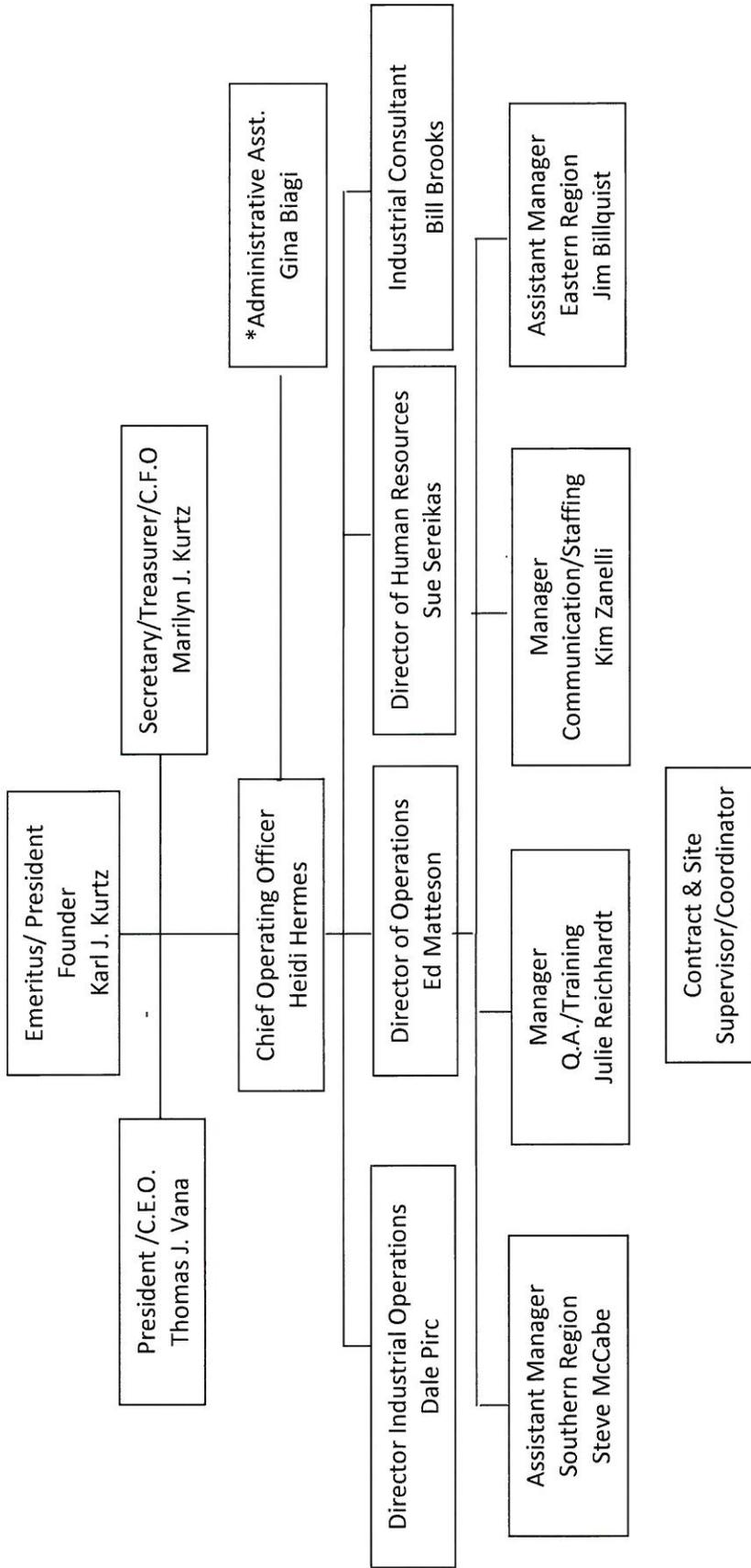
Kurtz Ambulance Service, Inc., a family owned corporation, has been doing business since 1977. Karl J. Kurtz, the original owner remains the President of our company even though he has been permanently disabled with Parkinson's disease and its complications. Marilyn Kurtz is the Secretary/Treasurer and remains very active in the financial management of the corporate structure. Thomas J. Vana, President, CEO and step-son of Karl and Marilyn, is the corporate manager. Heidi Hermes, RN is the Chief Operating Officer and manages the day-to-day activities within the organization and Ed Matteson, Director of Operations oversees Kurtz Ambulance/St. Mary's Division

We originally began with a private ambulance service for the village of New Lenox with one ambulance available to assist their fire department call volume. Today, our private ambulance business owns and operates 26 ambulances, 7 medivans and services three hospitals and 15 nursing home facilities within the surrounding Joliet communities. With our recent acquisition of Provena St. Mary's Ambulance, we obtained an additional 5 ambulances and service two hospitals and six nursing home facilities within the surrounding Kankakee communities. We have ALS, BLS and Medicar services available 24 hours per day, seven days per week.

Our first contractual agreement was entered into with the Frankfort Fire District in 1984 and continues today. We have 23 contractual agreements with fire districts under Kurtz Paramedic Service, Inc. and an additional five petroleum/chemical refineries under Kurtz Industrial Fire Services, Inc. We employ 450 full-time employees at the present date with approximately 15 part-time employees.

We continue to strive to improve our business relationships with our long-term committed customers and welcome any new additions. Karl's motto has always been, "The difference is we care", and we believe that we continue his tradition. We encourage open communication between our customers, employees and the communities that we serve.

ORGANIZATIONAL STRUCTURE OF KURTZ  
 AMBULANCE/PARAMEDIC AND INDUSTRIAL FIRE SERVICES, INC.



<u>Industrial</u>	<u>Municipal</u>	<u>Municipal</u>	<u>Hospital</u>
Citgo Petroleum	Bensenville FPD	Minooka FPD	Morris Hospital
Flint Hills, IL	Channahon FPD	Morris Fire Dept./Amb.	Provena St. Joseph Med. Center
Flint Hills, MN	Crete Municipal Fire Dept.	New Lenox FPD	Provena St. Mary Hospital
Lyondell/Equistar, IL	Crete Township FPD	North West Homer FPD	Silver Cross Hospital
Western, Gallup, NM	Dwight E.M.S.	Plainfield Fire Dept.	
Western, Yorktown Refinery, VA	E. Troy Area Emergency Service	Rockdale Fire Dist.	
	Flossmoor Fire Dept.	South Chicago Hghts. Fire Dept.	
	Frankfort FPD	Steger Fire Dept.	
	Harlem-Roscoe FPD	Troy Township FPD	
	Limestone/Salina FPD	Westmont Fire Dept.	
		Wheaton Fire Dept.	

### 2.1.3 Locations

Our corporate office is located at 1900 Garnet Court, New Lenox, IL 60451. We recently expanded our office space three (3) years ago when we moved our headquarters from our original location yet remain in New Lenox. We house many of our ambulance vehicles within this structure. We currently have ambulances in Joliet, Kankakee and a recent acquisition of the Ingalls' Hospital Urgent Care Centers for which we will have an additional four (4) medivans and one (1) ALS staffed ambulance to service their sites.

Attached please find the addresses of where owned ambulances are located.

Kurtz Ambulance Service

594	2008	Ford	1FDSS34P08DB61167	BLS	1900 GARNET, NEW LENOX
2324	2005	Ford	1FDWE35PO5HA78057	ALS	2301 ASHTON, MORRIS
593	2009	Ford	1FDSS34PP89DA01197	BLS	1900 GARNET, NEW LENOX
595	2010	FORD	1FDSS3EP6ADA31138	ALS	1900 GARNET, NEW LENOX
598	1999	Ford	1FDSS34F7XHB35213	BLS	1900 GARNET, NEW LENOX
596	2007	Ford	1FDWE35P97DA13878	ALS	1200 MAPLE, JOLIET
2325	2008	Ford	1FDWC35PX8DA35728	ALS	2301 ASHTON, MORRIS
590	2002	Ford	1FDSS34F02HB59393	BLS	1900 GARNET, NEW LENOX
592	2009	GMC	1GBHG396291117842	BLS	1900 GARNET, NEW LENOX
2314	2009	Ford	1FDWE35P39DA17508	ALS	121 W MAIN ST, MORRIS
591	1999	Ford	1FDSS34F9XHB35214	BLS	1900 GARNET, NEW LENOX
597	2004	Ford	1FDXE45P14HB50893	ALS	521 OAK LEAF CT, JOLIET
201	1999	Ford	1FDWE30FXXHA45374	ALS	500 W COURT ST, KANKAKEE
202	2002	Ford	1FDWE35FO2HB02053	ALS	144 S EAST AV, BONFIELD
RES	2001	Ford	1FDWE35F71HB10942	ALS	BENSENVILLE FPD
204	1998	Ford	1FDWE30F6WHB12860	ALS	500 W COURT ST, KANKAKEE IL
2315	1997	Ford	1FDJE30F5VHA03508	ALS	121 W MAIN ST, MORRIS
211	2007	Ford	1FDSS34P47DA99352	BLS	1900 GARNET, NEW LENOX
212	2007	Ford	1FDSS34P27DA99351	BLS	1900 GARNET, NEW LENOX
GUARD 1	2009	GMC	1GBHG396091118538	ALS	1900 GARNET, NEW LENOX
213	2009	GMC	1GBHG396X91127986	ALS	12701 W 143RD ST, HOMER GLEN
GUARD 2	2009	GMC	1GBHG396791170729	ALS	1900 GARNET, NEW LENOX
205	2009	FORD	1FDWE35P89DA72469	ALS	1080 ARMOUR RD, BOURBONNAIS
587	2003	Ford	1FTNE24293HA46012	Med Car	1900 GARNET, NEW LENOX
589	1999	Ford	1FTNE2427XHB82709	Med Car	1900 GARNET, NEW LENOX
586	2006	Ford	1FTNE24L96DA20594	Med Car	1900 GARNET, NEW LENOX
585	2007	Ford	1FTNE24L97DA31922	Med Car	1900 GARNET, NEW LENOX
584	2007	Ford	1FTSS34L77DA12884	Med Car	1900 GARNET, NEW LENOX
583	2010	FORD	1FTNE1W2ADA05804	Med Car	1900 GARNET, NEW LENOX
390	2010	FORD	1FDS3EPXADA32485	ALS	1900 GARNET, NEW LENOX
380	2011	Ford	1FTNE1EW18DA24264	Med Car	1900 GARNET, NEW LENOX
381	2011	Ford	1FTNE1EW78DA24267	Med Car	1900 GARNET, NEW LENOX
382	2006	Ford	1FTNE24L26DA40282	Med Car	1900 GARNET, NEW LENOX
383	2006	Ford	1FTNE24L36DA05654	Med Car	1900 GARNET, NEW LENOX

#### 2.1.4 and 2.1.5 Agreements with Communities, Local Hospitals, Institutions

Kurtz Ambulance Service, Inc. staffs 35 vehicles to provide transportation to and from skilled nursing facilities, Provena St. Joseph Medical Center, Silver Cross Hospital and multiple dialysis centers within the Joliet, Morris and Kankakee regions. Each of these facilities has a written agreement with Kurtz Ambulance Service to provide these services and only may be changed upon physician, patient or family preference. We provide all the 911 emergency responses to 15 various nursing facilities within this area.

Kurtz Ambulance Service, Inc. provides a fully-staffed ALS ambulance 24/7, 365 days to the Silver Cross Homer Glen FEC to provide needed transport for any emergency patient requiring admission to a hospital. These staff members work directly with the physicians and nurses within the FEC as additional staffing to assist with patient care when they are not transporting patients.

Kurtz Ambulance Service, Inc. Morris, IL Division provides three (3) fully-staffed ALS ambulances (1 ambulance downgrades to BLS during the evening hours) 365 days to the City of Morris with the Morris Fire Protection District. These ambulances service the entire Fire Protection District, all 911 responses along with three skilled nursing facilities and the Morris Hospital.

Kurtz Ambulance Service/St. Mary's Ambulance Services provides three (3) full staffed ALS ambulances to several local communities in the Kankakee Region. We respond from the Bourbonnais FPD Station and also St. Mary's Hospital to transport patients to and from skilled nursing facilities, hospitals, and dialysis centers. We provide "back-up" ambulance service to the Village of Bourbonnais when called upon by the Bourbonnais FPD. We also provide part-time staffing services to the Bourbonnais FPD. St. Mary's Ambulance provides continuous "back-up" service to the City of Kankakee on a rotational six month basis.

Kurtz Ambulance Service Inc, recognized the increasing need for ground critical care transport and developed the Guardian Critical Care, LLC. This ambulance is staffed at the highest level of Critical Care with experienced Critical Care transport nurses, Critical Care Paramedics and an EMT-B driver so that we always maintain two staff members providing continuous care. This vehicle provides Critical Care transport to all our local hospitals along with our local Fire Departments and is able to respond to EMS scenes if necessary.

Mr. Thomas Vana, our CEO & President has provided several consultations to multiple hospital based ambulance programs to assist them in developing strategic implementations to decrease their risks and associated losses and increase their

returns. He is creative in his staffing structures to ensure profitability and quality of service.

Kurtz Paramedic Service, Inc. provides staffing to 23 municipal Fire Departments or Fire Protection Districts with multiple year agreements. Our honest method of sharing all documents and information has allowed us to continue to provide these services to these Departments without the bidding process occurring each year.

## 2.1.6 Bonding and Insurance Capacity

### Workman's Compensation

Kurtz Ambulance, Paramedic, Industrial Fire Services, along with Guardian Critical Care, LLC carries Captive Resources, Catalyst as our Workman's Compensation carrier in all amounts required by National standards. The carrier is **Chartis, rated A+XV by A.M. Best**. Three years ago we were selected to join their organization after careful backgrounds are done within their organization as it is a selective process only. We work in close conjunction with our representative in order to reduce claim injuries and return employees to work as soon as possible. A "light duty" program is available to all our employees. We work closely with our Safety Representative to review our procedures and work place safety initiatives.

#### Experience Modification Rate:

2004	.77
2005	.80
2006	.84
2007	.87
2008	.84
2009	.66
2010	.66

### Professional/General Liability

All Kurtz entities carry professional, general and auto liabilities with **Northland, rated A+XV by A.M. Best**. The umbrella carrier is **Westchester also rated A+XV by A. M. Best**.

Our total coverage package is \$1 million, plus \$10 million umbrella for a total coverage of \$11 million.

Generic Certificates of Insurance enclosed denoting coverages

Note: No Bonding is required with our current agreements

# ACORD™ CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)  
3/30/2011

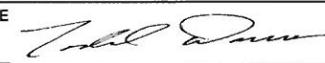
<b>PRODUCER</b> I Insurance Group P.O. Box 80568 Athens, GA 30608		THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW.	
		<b>INSURERS AFFORDING COVERAGE</b>	<b>NAIC #</b>
<b>INSURED</b> Kurtz Ambulance Service, Inc. 1900 Garnet Road New Lenox, IL 60451		INSURER A: Illinois National Insurance INSURER B: New Hampshire Insurance Company INSURER C: INSURER D: INSURER E:	

**COVERAGES**

THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. AGGREGATE LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	ADD'L INSRD	TYPE OF INSURANCE	POLICY NUMBER	POLICY EFFECTIVE DATE (MM/DD/YY)	POLICY EXPIRATION DATE (MM/DD/YY)	LIMITS	
		<b>GENERAL LIABILITY</b> <input type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS MADE <input type="checkbox"/> OCCUR  GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC				EACH OCCURRENCE	\$
						DAMAGE TO RENTED PREMISES (Ea occurrence)	\$
						MED EXP (Any one person)	\$
						PERSONAL & ADV INJURY	\$
						GENERAL AGGREGATE	\$
						PRODUCTS - COMP/OP AGG	\$
A		<b>AUTOMOBILE LIABILITY</b> <input checked="" type="checkbox"/> ANY AUTO <input type="checkbox"/> ALL OWNED AUTOS <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> HIRED AUTOS <input checked="" type="checkbox"/> NON-OWNED AUTOS	CA 5456213	6/1/2010	6/1/2011	COMBINED SINGLE LIMIT (Ea accident)	\$ 1,000,000
						BODILY INJURY (Per person)	\$
						BODILY INJURY (Per accident)	\$
						PROPERTY DAMAGE (Per accident)	\$ 1,000,000
		<b>GARAGE LIABILITY</b> <input type="checkbox"/> ANY AUTO				AUTO ONLY - EA ACCIDENT	\$
						OTHER THAN EA ACC	\$
						AUTO ONLY: AGG	\$
		<b>EXCESS/UMBRELLA LIABILITY</b> <input type="checkbox"/> OCCUR <input type="checkbox"/> CLAIMS MADE  <input type="checkbox"/> DEDUCTIBLE <input type="checkbox"/> RETENTION \$				EACH OCCURRENCE	\$
						AGGREGATE	\$
							\$
							\$
B		<b>WORKERS COMPENSATION AND EMPLOYERS' LIABILITY</b> ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? If yes, describe under SPECIAL PROVISIONS below	WC 001247580	6/1/2010	6/1/2011	<input checked="" type="checkbox"/> WC STATUTORY LIMITS <input type="checkbox"/> OTH-ER	
						E.L. EACH ACCIDENT	\$ 1,000,000
						E.L. DISEASE - EA EMPLOYEE	\$ 1,000,000
						E.L. DISEASE - POLICY LIMIT	\$ 1,000,000
		OTHER					

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES / EXCLUSIONS ADDED BY ENDORSEMENT / SPECIAL PROVISIONS

<b>CERTIFICATE HOLDER</b>	<b>CANCELLATION</b> SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, THE ISSUING INSURER WILL ENDEAVOR TO MAIL <u>30</u> DAYS WRITTEN NOTICE TO THE CERTIFICATE HOLDER NAMED TO THE LEFT, BUT FAILURE TO DO SO SHALL IMPOSE NO OBLIGATION OR LIABILITY OF ANY KIND UPON THE INSURER, ITS AGENTS OR REPRESENTATIVES. AUTHORIZED REPRESENTATIVE 
---------------------------	--

## IMPORTANT

If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

## DISCLAIMER

The Certificate of Insurance on the reverse side of this form does not constitute a contract between the issuing insurer(s), authorized representative or producer, and the certificate holder, nor does it affirmatively or negatively amend, extend or alter the coverage afforded by the policies listed thereon.



### 2.1.7 Certifications and Accreditations

Kurtz Ambulance Service Inc. and Guardian Critical Care, LLC are licensed through the Illinois Department of Public Health: Highest Level of Care: ALS

Guardian Critical Care, LLC operates at the Highest Tier III level of staffing.

Expiration Date: 05/31/2011

Category G

ID Number: 07 7310



# Illinois Department of PUBLIC HEALTH

## EMS101984

### LICENSE, PERMIT, CERTIFICATION, REGISTRATION

The person, firm or corporation whose name appears on this certificate has complied with the provisions of the Illinois statutes and/or rules and regulations and is hereby authorized to engage in the activity as indicated below.

**DAMON T. ARNOLD, M.D.**  
DIRECTOR

Issued under the authority of  
the Illinois Department of  
Public Health

EXPIRATION DATE	CATEGORY	I.D. NUMBER
05/31/2011	G	07 7310

Ambulance Provider License  
Highest Level of Care ALS

KURTZ AMBULANCE DBA PROVENA ST MARY  
P.O. BOX 129  
NEW LENOX, IL 60451

The face of this license has a colored background. Printed by Authority of the State of Illinois • 9/05

DISPLAY THIS PART IN A  
CONSPICUOUS PLACE

REMOVE THIS CARD TO CARRY AS AN  
IDENTIFICATION

### Illinois Department of Public Health LICENSE, PERMIT, CERTIFICATION, REGISTRATION

EXPIRATION DATE	CATEGORY	I.D. NUMBER
05/31/2011	G	07 7310

KURTZ AMBULANCE DBA PROVENA ST  
MARY  
Ambulance Provider License  
Highest Level of Care ALS

KURTZ AMBULANCE DBA PROVENA ST  
MARY  
P.O. BOX 129  
NEW LENOX, IL 60451

FEE RECEIPT NO.

### 2.1.8 Identify Illinois EMS Region/System

Kurtz Ambulance Service, Inc. operates within the Illinois Department of Public Health Guidelines within Region VII EMS System through Silver Cross Hospital EMS System, formally known as the Will/Grundy EMS System.

Kurtz Paramedic Service, Inc. has agreements with 23 municipal Fire Departments or Fire Protection Districts and operates within several EMS Systems.

- Loyola EMS System associated with Bensenville FPD
- Ingalls EMS System associated with Ingalls Hospital
- Morris EMS System associated with Morris FPD/Morris Hospital
- Central Dupage EMS System associated with Wheaton FD
- Good Samaritan EMS System associated with Westmont FD
- Provena St. Mary's EMS System associated with St. Mary's Hospital
- Swedish American EMS System associated with Harlem-Roscoe FPD

Kurtz Ambulance Service, Inc. anticipates working with the City of Rockford's preference of EMS Systems. We are currently in Good Standing with all EMS Systems we are associated and will continue to provide the highest level of quality and service in conjunction with your EMS System of choice.

### 2.1.9 Letters of “Good Standing”

Attached are Letters of “Good Standing” with the EMS Systems that Kurtz Ambulance and Paramedic Service, Inc. have in conjunction within the Systems that we currently service.



# Will/Grundy Emergency Medical Services System

1200 Maple Road • Joliet, Illinois 60432 • Phone (815) 740-7130 • FAX (815) 740-7917

March 30, 2011

To Whom It May Concern,

Please allow this letter to serve as verification that Kurtz Ambulance Service is an Advanced Life Support (ALS) provider in good standing within the Will/Grundy EMS System. Will/Grundy EMS System is a member of Region VII within the State of Illinois.

If further information is required, please contact Marilyn MacBlane, Operations Coordinator at the number above.

Sincerely,

David J. Mikolajczak, DO, FACOEP  
EMS Medical Director

cc: File



And Resource Hospital for the Will/Grundy EMS System



Date: 4/1/2011

## LETTER OF GOOD STANDING

To: Kurtz Ambulance  
Heidi Hermes

From: Morris Hospital EMS System  
Kevin Bernard

I verify that Kurtz Ambulance Service Inc. and the employees allocated as primary or secondary system providers have completed the requirements of IDPH and the requirements of the Morris Hospital EMS System to date.

We are very happy to have Kurtz Ambulance as one of our system agencies and have a strong working relationship with Staff, Management and EMS professionals.

The Morris Hospital EMS System certifies and confirms Kurtz Ambulance record of Good Standing in the System.

The Management of Kurtz Ambulance have been instrumental in the initiation and Advisory Council of the Morris Hospital System.

*Kevin Bernard*

Kevin Bernard EMT-P, BAS  
Emergency Management/EMS Manager  
Morris Hospital and Healthcare Centers  
150 West High Street  
Morris Illinois 60450  
Office: (815) 942-2932 ext. 7189  
Fax: (815) 941-1357  
Cell: (815) 530-8732  
[kbernard@morrishospital.org](mailto:kbernard@morrishospital.org)

Important Confidentiality Notice

This message and any attachments are confidential and may be protected by legal privilege. If you are not the intended recipient, be aware that any disclosure, copying, distribution, or use of this message or any attachment is prohibited. If you have received this message in error, please notify us immediately by returning it to the sender and deleting this copy from your system. Thank you.



## Westmont Fire Department

6015 South Cass Avenue • Westmont, IL 60559

Office (630) 981-6400  
Fax (630) 829-4486



Commission on  
Fire Accreditation  
International

March 30, 2011

Kurtz Paramedic Service Inc.  
P.O. Box 129  
New Lenox, Illinois 60451  
Thomas J. Vana, President & CEO

Dear Tom:

The Village of Westmont has contracted out to Kurtz Paramedic Service Inc. for Paramedic/Firefighter Services for the total of 12 paramedic/firefighters. These individuals are supervised by the Westmont Fire Departments EMS division which is overseen by Lynn M. Dralle, EMS Director.

The Westmont Fire Department belongs to the Good Samaritan EMS System which is region 8. All continuing education and recertification is done through Good Samaritan EMSS. All members are to be in good standing in order to continue functioning as a paramedic in the Good Samaritan EMS System.

The following Kurtz contract members employed at the Westmont Fire Department are active and in good standing with Good Samaritan EMSS:

Kathryn Meier  
Perry Freeman  
Kimberly Ayers  
Brett Nagel  
Jon Czerwien  
Darryl Parrish  
Patrick Jagger  
Kenneth Myers  
Kyle Dillon  
Greg Sopko  
David Mueller  
Patrick McGivney

If you have any questions regarding this, please contact me at (630) 981-6417.

Sincerely:

Lynn M. Dralle, EMS Director  
Westmont Fire Department



March 30, 2011

Chief Greg Berk  
Wheaton Fire Department  
1 Fapp Circle  
Wheaton, IL 60187

Dear Chief Berk,

All Paramedics (EMT-P's) working for Wheaton Fire Department are considered to be up-to-date with their continuing education based on the guidelines set forth by the Central DuPage EMS System Policy Manual. No Paramedic under the employment of Wheaton Fire Department, or it's contractor, Kurtz Paramedic Services, is under disciplinary action within the Central DuPage EMS System (CDEMSS). All have completed the components of the Region 8 SOP Updates as presented in 2009 and 2010.

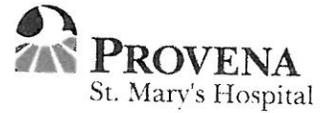
If you have further questions regarding continuing education please feel free to contact me.

Sincerely,

A handwritten signature in black ink that reads "Lisa Graham, RN".

Lisa Graham, RN, BSN, MPH  
EMS Coordinator





April 1, 2011

To Whom It May Concern:

I am writing this letter to confirm that Kurtz Ambulance Service is in good standing within the Provena St. Mary's EMS System (System 712). Provena St. Mary's is a member of Region VII within the State of Illinois.

Please feel free to contact our office (815) 937-2104, if you have any questions or need further information.

A handwritten signature in cursive script, appearing to read "Joseph R. Danna", is written over a large, stylized flourish.

Joseph R. Danna, M.D.  
EMS Medical Director  
Provena St. Mary's Hospital

### 2.2.1 Training and Certification of Staff

Kurtz Ambulance Service, Inc. employs EMT-Basic and EMT-Paramedics to staff all of our vehicles. Each employee is carefully screened prior to the initial hiring process. The hiring process includes the follow:

- Completion of application in its entirety
- Resume with copies of Driver's License, EMS certifications and all Fire Certifications
- Form I-9 with proof of employment eligibility verification
- Interview with key management personnel/Fire Chief or designee committee
- Background Investigation done by contracted outside agency
- Pre-employment "Fit for Duty" physical test performed by a physical therapist with M.D. supervision
- Pre-employment medical physical including vision and hearing testing
- Pre-employment drug and alcohol screening using urine and hair analysis with random screening based on contractual agreement or prn per policy

Kurtz Ambulance ensures that all employees are currently in Good Standing with their EMS System prior to completion of the hiring process. If they are working for Kurtz Ambulance or Kurtz Paramedic Service, we assist them in becoming primary system members in the EMS System to which they are assigned. Once they have completed all the pre-employment screening and the hiring process, they are given two weeks of an orientation program again depending on their assignment. Recent licensed paramedics must be assigned to a preceptor.

Kurtz Ambulance Service believes in our approach to the mentoring and continuing education of our employees. Kurtz has an Educational Agreement for employees that have worked full-time for us for six (6) months or greater and we will cover the cost of tuition for the paramedic program of their choice. Upon completion of the program, they will continue to work for Kurtz full-time for two (2) years. If they terminate their employment with Kurtz, they will be accountable to reimburse Kurtz a pro-rated balance based on length of service.

All Kurtz employees must remain in "Good Standing" with their EMS Systems and IDPH guidelines in order to continue employment.

## 2.2.2 Employee's Years of Employment

See Attached

EMPLOYEE	GENDER	RACE	POSITION	DOH	YEAR LICENSE RECEIVED	EMS SYSTEM
1	F	W	EMT-B	4/3/2000	2000	Will/Grundy
2	F	W	EMT-P	3/1/2010	2010	Will/Grundy
3	M	W	FF/EMT-P	7/27/1998		PSM
4	M	W	FF/EMT-P	6/1/1995		Swedish
5	M	W	FF/EMT-P	3/17/2009	2009	Will/Grundy
6	M	H	FF/EMT-B	7/22/2008		Out of State
7	M	H	FF/EMT-P	6/7/2000	2006	Will/Grundy
8	M	W	NURSE	5/15/2008	1995	Will/Grundy
9	M	W	EMT-B/DISPATCH	3/7/2008	2008	Will/Grundy
10	F	W	FF/EMT-P	7/13/2005		Good Samaritan
11	M	W	FF/EMT-P	2/28/2011		Morris
12	M	W	FF/FR	5/1/2002		Out of State
13	M	W	FF/FR	5/1/2002		Out of State
14	M	W	FF/EMT-P	1/15/2008	2009	Will/Grundy
15	F	W	FF/EMT-P	12/1/2009		Swedish
16	M	W	EMT-B	10/22/2010	2010	Will/Grundy
17	M	W	FF/EMT-P	4/12/2004		Loyola
18	M	W	FF/EMT-P	5/27/2010		S. Cook
19	M	W	FF/EMT-P	8/30/2006	2008	Will/Grundy
20	M	W	EMT-B	10/21/2009		PSM
21	M	W	FF/EMT-P	9/1/1988		Swedish
22	M	W	FF/EMT-P	1/20/2009	2008	Will/Grundy
23	F	W	CLERICAL	6/2/2009		N/A
24	F	W	EMT-B	12/8/2009	2009	Will/Grundy
25	M	W	FF/EMT-P	9/19/2003	1988	Will/Grundy
26	M	W	FF/EMT-P	6/15/2009	2009	Will/Grundy
27	M	W	FF/EMT-B	8/18/2010		PSM
28	M	W	FF/EMT-P	7/1/2009		Loyola
29	M	W	EMT-B	2/16/2010	2010	Will/Grundy
30	F	W	EMT-P	1/29/2007	2005	Will/Grundy
31	M	W	FF/EMT-B	9/15/2010	2010	Will/Grundy
32	M	W	EMT-P	12/16/2009	1992	Will/Grundy
33	M	W	FF/EMT-P	10/31/2008	2005	Will/Grundy
34	M	W	FF/EMT-B	5/28/2009	2008	Will/Grundy
35	M	W	FF/EMT-B	10/22/2007		Out of State
36	M	H	EMT-B	4/28/2009	2009	Will/Grundy
37	M	W	FF/EMT-B	3/17/2010	2010	Will/Grundy
38	M	W	EMT-B	4/10/2008	1995	Will/Grundy
39	M	W	EMT-B	2/17/2010	2009	Will/Grundy
40	M	W	FF/EMT-B	6/7/2010		PSM
41	M	W	EMT-B	12/16/2009	2008	Will/Grundy
42	M	W	FF/EMT-P	12/8/2008		S. Cook
43	M	W	FF/EMT-P	10/22/2007	2007	Will/Grundy
44	M	W	FF/EMT-B	7/24/2007	1997	Will/Grundy
45	M	W	FF/EMT-B	10/14/2009		PSM

46	M	W	FF/EMT-P	7/27/2010	2008	Will/Grundy
47	M	H	FF/EMT-P	9/9/2010	2005	Will/Grundy
48	M	W	MEDCAR	12/29/2010		N/A
49	M	W	FF/EMT-P	1/4/2008	2008	Will/Grundy
50	F	W	FF/EMT-P	11/8/2004		S. Cook
51	F	W	NURSE	9/7/2010		N/A
52	M	W	FF/EMT-P	11/26/2008	2002	Will/Grundy
53	M	W	FF/EMT-P	9/15/2008	2008	Will/Grundy
54	M	H	FF/EMT-B	3/25/2008		Out of State
55	M	W	FF/EMT-B	3/20/2008	2005	Will/Grundy
56	M	W	FF/FR	4/18/2005		Out of State
57	M	W	FF/EMT-B	2/23/2009	2009	Will/Grundy
58	F	W	FF/EMT-P	6/1/2010		CDH
59	M	W	FF/EMT-P	1/4/2010	2004	Will/Grundy
60	M	W	FF/EMT-B	10/22/2007		Out of State
61	M	W	EMT-P	10/25/2007	2009	Will/Grundy
62	M	W	EMT-B	9/20/2010	2010	Will/Grundy
63	M	W	FF/EMT-P	8/11/2010	2007	Will/Grundy
64	M	W	FF/EMT-P	10/22/2007		Out of State
65	M	W	EMT-B	1/12/2009	2010	Will/Grundy
66	M	H	FF/EMT-B	3/14/2011	2007	Will/Grundy
67	M	W	FF/EMT-P	6/19/2009		S. Cook
68	M	W	FF/EMT-P	10/17/2007		Good Samaritan
69	M	W	EMT-B	12/15/2010	2010	Will/Grundy
70	F	W	EMT-P	2/24/2010	2010	Will/Grundy
71	M	W	FF/EMT-P	5/3/2008	2008	Will/Grundy
72	M	W	FF/EMT-P	9/18/2008		Morris
73	F	W	FF/EMT-P	7/14/2010		CDH
74	M	W	EMT-P	8/20/2007		PSM
75	F	W	EMT-B	7/9/2008		PSM
76	M	W	FF/EMT-B	2/8/2010	2010	Will/Grundy
77	M	W	EMT-B	2/8/2010		Morris
78	F	W	FF/EMT-P	9/3/2009		CDH
79	M	W	FF/EMT-P	6/15/2009	1992	Will/Grundy
80	M	W	FF/EMT-B	2/3/2010	2002	Will/Grundy
81	M	W	FF/EMT-B	4/14/2010	1994	Will/Grundy
82	M	W	FF/EMT-P	10/29/2002	2000	Will/Grundy
83	M	W	FF/EMT-P	6/12/2009	2010	Will/Grundy
84	M	W	FF/FR	12/9/2005		Out of State
85	M	W	EMT-P	12/11/2008	2010	Will/Grundy
86	M	W	FF/EMT-P	6/25/2010	2010	Will/Grundy
87	M	W	FF/EMT-P	1/23/2010		Good Samaritan
88	F	W	FF/EMT-P	9/3/2010		Swedish
89	M	W	FF/EMT-P	2/23/2010	1984	Will/Grundy
90	M	W	FF/EMT-B	3/26/2011		Morris
91	F	W	FF/EMT-P	11/2/1998		Good Samaritan
92	M	W	FF/EMT-P	3/28/2008	2011	Will/Grundy

93	M	W	FF/EMT-B	5/27/2009	2006	Will/Grundy
94	M	W	FF/EMT-B	9/1/2006	1998	Will/Grundy
95	M	W	FF/EMT-P	3/12/2004	2005	Will/Grundy
96	M	W	EMT-B	2/24/2010	2010	Will/Grundy
97	M	W	FF/EMT-P	3/25/2008		Out of State
98	M	W	FF/EMT-B	1/24/2005	2005	Will/Grundy
99	M	H	FF/EMT-B	3/27/2011		Out of State
100	M	W	EMT-B	8/10/2010		PSM
101	M	W	FF/EMT-P	10/1/2009		Loyola
102	M	W	MEDCAR	7/7/2010		N/A
103	M	B	EMT-B	5/27/2008	2009	Will/Grundy
104	M	W	FF/EMT-P	7/16/2010	2010	Will/Grundy
105	M	W	FF/EMT-P	6/11/2007		Morris
106	M	W	FF/EMT-B	4/17/2006		Out of State
107	M	W	FF/EMT-B	7/2/2008	2007	Will/Grundy
108	M	W	FF/EMT-P	7/10/2003		Good Samaritan
109	F	W	FF/EMT-I	8/10/2008		Out of State
110	M	W	FF/EMT-P	3/25/2009	2008	Will/Grundy
111	M	W	EMT-P	5/28/2009	2011	Will/Grundy
112	M	W	FF/EMT-P	1/4/2010	2009	Will/Grundy
113	M	W	FF/EMT-P	4/23/2007	2007	Will/Grundy
114	M	W	EMT-B	10/13/2009	2009	Will/Grundy
115	F	W	EMT-P	9/28/2009	2008	Will/Grundy
116	M	W	EMT-B	6/17/2010	2009	Will/Grundy
117	M	W	FF/FR	2/22/2007		Out of State
118	F	B	MEDCAR	1/7/2011		N/A
119	M	W	FF/EMT-P	1/5/2010	2009	Will/Grundy
120	M	W	FF/EMT-B	10/22/2007		Out of State
121	M	W	EMT-B	8/10/2009	2008	Will/Grundy
122	M	W	FF/EMT-P	1/6/2011	2011	Will/Grundy
123	M	W	FF/EMT-P	1/7/2010	2009	Will/Grundy
124	M	W	FF/EMT-P	11/22/2010	2010	Will/Grundy
125	M	W	FF/EMT-B	10/22/2007		Out of State
126	M	W	FF/EMT-P	10/20/2009	2008	Will/Grundy
127	F	W	EMT-B	6/28/2008		PSM
128	M	W	FF/EMT-B	2/3/2011	2007	Will/Grundy
129	M	W	FF/EMT-B	4/23/2007	2003	Will/Grundy
130	F	W	FF/FR	1/3/2011		Out of State
131	F	W	CLERICAL	2/10/2001		N/A
132	F	W	CLERICAL	9/1/2009		N/A
133	M	H	FF/EMT-B	3/25/2008		Out of State
134	M	W	FF/EMT-B	4/21/2008		Out of State
135	M	W	FF/EMT-P	9/10/2010	2010	Will/Grundy
136	M	W	FF/FR	7/23/2006		Out of State
137	M	W	FF/EMT-P	10/1/2009		Loyola
138	F	W	FF/EMT-P	7/29/2009	2009	Will/Grundy
139	M	W	FF/EMT-P	6/11/2008	2008	Will/Grundy

140	F	W	EMT-P	3/2/2010	2009	Will/Grundy
141	M	W	FF/EMT-B	9/2/2009	2009	Will/Grundy
142	M	W	EMT-B	10/12/2010	2009	Will/Grundy
143	M	W	FF/EMT-B	10/6/2008	2006	Will/Grundy
144	M	W	EMT-B	8/12/2010	2010	Will/Grundy
145	M	W	FF/EMT-P	4/27/2009	2010	Will/Grundy
146	M	W	EMT-B	6/7/2010		PSM
147	M	W	FF/EMT-P	7/15/1999		S. Cook
148	M	W	FF/EMT-P	6/11/2007	2007	Will/Grundy
149	M	W	FF/EMT-P	5/10/2009		Good Samaritan
150	M	W	EMT-B	2/3/2011	2010	Will/Grundy
151	M	W	EMT-P	10/15/2008	1988	Will/Grundy
152	M	W	EMT-P	3/18/2009	2011	Will/Grundy
153	M	W	MEDCAR	8/18/2010		N/A
154	M	W	FF/EMT-P	3/16/2006	2007	Will/Grundy
155	M	W	FF/EMT-P	8/31/2006	2010	Will/Grundy
156	M	W	FF/FR	5/1/2002		Out of State
157	F	W	FF/EMT-P	7/3/1998		S. Cook
158	M	W	FF/EMT-B	7/25/2008	2007	Will/Grundy
159	M	W	FF/FR	5/1/2002		Out of State
160	M	W	FF/FR	5/1/2002		Out of State
161	F	W	EMT-P	11/4/2010	2010	Will/Grundy
162	M	W	FF/EMT-P	2/28/2011		Morris
163	M	W	FF/EMT-B	5/3/2008	1987	Will/Grundy
164	F	W	FF/EMT-I	8/26/2010		Out of State
165	F	W	FF/EMT-P	5/31/1993		PSM
166	M	W	FF/EMT-B	3/5/2003	2002	Will/Grundy
167	F	W	FF/EMT-P	11/15/2006		PSM
168	M	W	FF/EMT-B	4/20/2009	2009	Will/Grundy
169	F	W	EMT-B	2/11/2008	2008	Will/Grundy
170	M	W	FF/EMT-P	9/17/2009	2009	Will/Grundy
171	M	W	FF/EMT-P	7/14/2010		CDH
172	M	W	EMT-B	2/3/2011	2010	Will/Grundy
173	M	W	EMT-B	7/30/2010		Morris
174	M	W	EMT-B	3/9/2009	2010	Will/Grundy
175	M	W	FF/EMT-P	7/1/1997	1996	Will/Grundy
176	M	W	FF/EMT-B	8/28/2008	2009	Will/Grundy
177	M	W	EMT-P	1/31/2006	2008	Will/Grundy
178	M	B	FF/EMT-P	8/11/2005		CDH
179	M	W	EMT-B	5/1/2009	2007	Will/Grundy
180	M	W	FF/EMT-P	1/28/2005	2008	Will/Grundy
181	M	W	EMT-P	7/23/2009	2009	Will/Grundy
182	M	W	EMT-P	3/14/2006	2007	Will/Grundy
183	M	W	FF/EMT-P	10/19/2010		Morris
184	M	W	FF/EMT-P	3/11/2009	2010	Will/Grundy
185	M	W	FF/EMT-P	4/21/2008	2008	Will/Grundy
186	M	W	FF/EMT-P	1/1/1988		Swedish

187	M	W	EMT-P	12/9/2010	2010	Will/Grundy
188	M	W	FF/EMT-P	7/1/2006		Loyola
189	M	W	FF/EMT-P	1/19/2010	2008	Will/Grundy
190	M	W	FF/EMT-P	10/14/2009	2009	Will/Grundy
191	M	W	FF/EMT-B	10/20/2010	2010	Will/Grundy
192	F	W	EMT-B	7/29/2010		PSM
193	F	W	FF/EMT-P	6/25/2010	2008	Will/Grundy
194	M	W	FF/EMT-P	7/28/2010		CDH
195	M	W	FF/EMT-P	2/27/2006		CDH
196	M	W	FF/EMT-P	9/15/1999	1998	Will/Grundy
197	M	W	FF/EMT-P	9/24/2008	2008	Will/Grundy
198	M	W	FF/EMT-B	4/19/2006	2003	Will/Grundy
199	M	W	FF/EMT-B	1/26/2007	2006	Will/Grundy
200	M	W	FF/EMT-B	8/4/2008	2010	Will/Grundy
201	F	W	FF/EMT-P	12/15/2008		Loyola
202	F	W	EMT-B	6/16/2009	2009	Will/Grundy
203	M	W	CLERICAL	2/1/2005		N/A
204	M	W	MEDCAR	8/25/2009		N/A
205	M	W	FF/EMT-I	10/1/2009		Out of State
206	M	W	FF/EMT-P	6/13/2009	2009	Will/Grundy
207	M	W	FF/EMT-B	7/8/2009	2009	Will/Grundy
208	M	W	FF/EMT-P	12/10/1995		PSM
209	M	W	FF/EMT-P	7/10/2009	2009	Will/Grundy
210	M	W	FF/EMT-P	2/21/2011		Good Samaritan
211	M	W	EMT-P	9/30/2008	2002	Will/Grundy
212	M	W	FF/EMT-P	9/13/2010	2010	Will/Grundy
213	M	W	FF/EMT-P	8/28/2006	2004	Will/Grundy
214	M	W	FF/EMT-P	3/29/2010	1996	Will/Grundy
215	F	W	FF/EMT-P	8/5/2001		Good Samaritan
216	M	W	FF/EMT-B	3/24/2008	2006	Will/Grundy
217	M	W	FF/EMT-P	6/16/2009		CDH
218	M	W	FF/EMT-P	3/3/2009	2002	Will/Grundy
219	M	W	FF/EMT-B	4/24/2008	2008	Will/Grundy
220	M	W	EMT-B	12/11/2007	2009	Will/Grundy
221	M	W	EMT-B	8/25/2010	2010	Will/Grundy
222	M	W	FF/EMT-P	10/1/2009		Loyola
223	M	W	EMT-B	9/13/2010		PSM
224	F	W	FF/EMT-P	12/1/2009		Swedish
225	M	W	EMT-B	8/14/2010	2010	Will/Grundy
226	M	W	FF/EMT-P	6/11/2007	1987	Will/Grundy
227	M	W	FF/EMT-P	5/17/2005	2000	Will/Grundy
228	M	W	EMT-B/DISPATCH	7/23/2009	2010	Will/Grundy
229	F	W	NURSE	10/20/2010		N/A
230	M	W	FF/EMT-P	11/21/2007	2009	Will/Grundy
231	M	H	FF/EMT-B	3/25/2008		Out of State
232	M	W	EMT-B	3/18/2009	2010	Will/Grundy
233	F	W	EMT-P	12/10/2007		PSM

234	M	W	FF/EMT-B	1/12/2009	2007	Will/Grundy
235	M	W	FF/EMT-P	11/1/2007	2007	Will/Grundy
236	M	W	FF/EMT-P	1/5/2010	2009	Will/Grundy
237	M	W	FF/EMT-P	8/1/1996		Swedish
238	M	W	FF/EMT-B	4/4/2005	2000	Will/Grundy
239	M	W	FF/EMT-P	9/7/2010		Swedish
240	M	W	FF/EMT-B	4/4/2005	2000	Will/Grundy
241	M	W	FF/EMT-P	12/7/2010		Good Samaritan
242	M	W	FF/EMT-B	10/11/2010	2010	Will/Grundy
243	M	W	EMT-B	5/7/2008	2008	Will/Grundy
244	M	W	EMT-B	11/11/2010	2010	Will/Grundy
245	M	W	FF/EMT-P	5/28/2009		Good Samaritan
246	M	W	FF/EMT-P	3/30/2007		Good Samaritan
247	M	W	FF/EMT-B	9/17/2009	2009	Will/Grundy
248	M	W	EMT-B	6/10/2010	2010	Will/Grundy
249	M	W	FF/FR	5/1/2002		Out of State
250	M	W	FF/FR	11/7/2010		Out of State
251	F	W	EMT-B	2/10/2011		PSM
252	M	W	EMT-B	7/29/2010		PSM
253	M	W	FF/EMT-B	5/15/2008	2009	Will/Grundy
254	M	W	EMT-B	3/10/2008	2008	Will/Grundy
255	M	W	EMT-B	3/2/2010	2010	Will/Grundy
256	M	W	EMT-B	7/29/2010	2010	Will/Grundy
257	F	W	FF/EMT-P	4/27/2010		CDH
258	M	W	FF/FR	7/1/2004		Out of State
259	M	W	FF/EMT-P	8/26/2005	2007	Will/Grundy
260	M	W	FF/EMT-P	9/9/2010	2011	Will/Grundy
261	M	W	FF/EMT-B	7/31/2000	1995	Will/Grundy
262	M	W	FF/EMT-B	8/25/2010	2009	Will/Grundy
263	M	W	EMT-B	11/2/2010	2010	Will/Grundy
264	M	W	FF/EMT-B	1/28/2011	2009	Will/Grundy
265	M	W	FF/EMT-I	11/25/2008		Out of State
266	F	W	EMT-P	10/11/2000	2000	Will/Grundy
267	M	W	FF/EMT-B	7/17/2007		Good Samaritan
268	M	W	EMT-P	5/3/2009	2009	Will/Grundy
269	M	W	FF/EMT-P	10/26/2010	2010	Will/Grundy
270	M	W	EMT-B	2/14/2011	2010	Will/Grundy
271	M	W	FF/EMT-B	7/14/2010	2007	Will/Grundy
272	F	W	FF/EMT-P	12/3/2004	2004	Will/Grundy
273	M	H	FF/EMT-P	7/1/2008	2010	Will/Grundy
274	M	H	FF/EMT-B	3/25/2008		Out of State
275	M	W	FF/EMT-P	9/1/2004	1989	Will/Grundy
276	M	W	EMT-B	2/17/2011	2011	Will/Grundy
277	M	W	EMT-B	7/9/2008	2008	Will/Grundy
278	M	W	EMT-B	7/15/2010	2010	Will/Grundy
279	M	W	FF/EMT-P	7/15/2008	2003	Will/Grundy
280	M	W	EMT-B	5/14/2010	2009	Will/Grundy

281	M	W	FF/EMT-P	10/28/2008		S. Cook
282	M	W	EMT-B	6/7/2010		PSM
283	M	W	FF/EMT-B	2/28/2011	2008	Will/Grundy
284	M	W	FF/EMT-P	7/1/2007		Out of State
285	M	W	FF/EMT-P	11/23/2009	2009	Will/Grundy
286	M	W	FF/EMT-P	11/28/2007	2009	Will/Grundy
287	M	W	FF/EMT-B	10/22/2007		Out of State
288	M	W	FF/EMT-B	2/10/2011		PSM
289	M	W	FF/EMT-P	5/1/2001		Swedish
290	M	W	FF/EMT-P	7/1/1990		Swedish
291	M	W	FF/EMT-P	10/1/2009		Out of State
292	M	W	EMT-B	2/15/2007	2006	Will/Grundy
293	M	W	FF/EMT-P	12/1/2009		Swedish
294	M	W	FF/EMT-B	6/22/2006	2000	Will/Grundy
295	M	W	FF/EMT-P	7/24/2008	2008	Will/Grundy
296	M	W	FF/FR	8/10/2000		Out of State
297	M	W	FF/EMT-B	1/31/2006	2004	Will/Grundy
298	M	W	FF/EMT-P	8/4/2010	2009	Will/Grundy
299	M	W	FF/EMT-B	8/28/2007	2007	Will/Grundy
300	M	H	EMT-B	12/15/2010	2010	Will/Grundy
301	M	W	FF/EMT-P	1/5/2005	2004	Will/Grundy
302	F	W	FF/EMT-P	4/26/2007		PSM
303	M	W	FF/EMT-P	8/28/2006	2005	Will/Grundy
304	M	W	FF/EMT-P	3/24/2008		Good Samaritan
305	F	W	CLERICAL	3/31/1999		N/A
306	M	W	MEDCAR	12/30/2010		N/A
307	M	W	FF/EMT-P	11/12/2008	2009	Will/Grundy
308	M	W	EMT-B	9/3/2009		PSM
309	M	W	FF/EMT-B	1/12/2009	2008	Will/Grundy
310	M	W	FF/EMT-P	6/15/2009	2009	Will/Grundy
311	M	W	FF/EMT-B	8/3/2010	2010	Will/Grundy
312	M	W	EMT-P	9/4/2009	2011	Will/Grundy
313	M	W	EMT-P	2/11/2008	2009	Will/Grundy
314	M	W	FF/EMT-P	5/1/1998	1997	Will/Grundy
315	M	W	FF/EMT-P	12/20/2010		Loyola
316	M	W	EMT-B	8/27/2009	2009	Will/Grundy
317	M	W	FF/EMT-P	8/10/2009	2009	Will/Grundy
318	M	W	FF/EMT-P	6/1/2009	2009	Will/Grundy
319	M	W	FF/EMT-P	8/15/2007	1996	Will/Grundy
320	M	W	FF/EMT-B	4/23/2008	2002	Will/Grundy
321	M	W	EMT-B	4/10/2010		PSM
322	M	W	EMT-B	12/15/2009		PSM
323	M	W	EMT-P	8/10/2006	2010	Will/Grundy
324	F	W	EMT-P	10/29/2007	2007	Will/Grundy
325	M	W	FF/EMT-B	4/4/2005	2005	Will/Grundy
326	M	W	FF/EMT-P	1/19/2011		Loyola
327	M	W	FF/EMT-P	1/16/2007		Morris

328	F	W	FF/EMT-P	6/21/2006	2006	Will/Grundy
329	M	W	FF/EMT-P	6/21/2006	2008	Will/Grundy
330	M	W	FF/EMT-P	3/15/2006	2006	Will/Grundy
331	M	W	EMT-B/DISPATCH	3/2/2010	2010	Will/Grundy
332	M	W	EMT-B	6/7/2010		PSM
333	M	W	EMT-B	9/25/2007	2008	Will/Grundy
334	M	W	FF/EMT-P	8/15/2004	2005	Will/Grundy
335	M	W	EMT-P	2/3/2008		PSM
336	F	W	CLERICAL	7/6/1999		N/A
337	M	W	EMT-P	9/10/2008	2010	Will/Grundy
338	M	W	FF/EMT-P	8/24/2007	2005	Will/Grundy
339	M	W	EMT-P	11/10/2008	2010	Will/Grundy
340	M	W	FF/EMT-P	3/18/2011		Loyola
341	F	W	EMT-P	7/14/2005	2005	Will/Grundy
342	F	W	FF/EMT-P	2/3/2009	2008	Will/Grundy
343	M	W	FF/EMT-P	10/24/2008	2010	Will/Grundy
344	F	W	EMT-P	4/12/2004	2005	Will/Grundy
345	M	W	FF/EMT-P	12/1/2009		Swedish
346	M	H	FF/EMT-B	3/25/2008		Out of State
347	M	W	FF/EMT-I	10/1/2009		Out of State
348	M	W	EMT-B	9/13/2010		PSM
349	F	W	EMT-B	7/2/2008	2008	Will/Grundy
350	M	W	EMT-B	9/16/2010	2010	Will/Grundy
351	M	W	FF/FR	3/2/2010		Out of State
352	M	W	EMT-B	5/19/1999	2008	Will/Grundy
353	M	W	FF/FR	7/17/2006		Out of State
354	M	W	FF/EMT-P	12/7/2010		CDH
355	M	W	EMT-B	7/29/2010		PSM
356	F	W	FF/EMT-P	9/15/2004	2006	Will/Grundy
357	M	W	FF/EMT-B	12/20/2004	2004	Will/Grundy
358	M	W	EMT-P	10/9/2009	2010	Will/Grundy
359	M	W	FF/EMT-B	2/26/2009	2008	Will/Grundy
360	M	H	FF/EMT-B	3/25/2008		Out of State
361	M	W	FF/EMT-P	10/26/2010	2010	Will/Grundy
362	M	W	FF/EMT-B	5/19/2006	2005	Will/Grundy
363	M	W	FF/EMT-B	1/12/2009	2008	Will/Grundy
364	M	W	FF/EMT-P	1/17/2011	2011	Will/Grundy
365	M	W	FF/EMT-P	6/1/2010	2011	Will/Grundy
366	M	W	EMT-B	7/29/2010		PSM
367	M	W	FF/EMT-P	11/30/2006	2006	Will/Grundy
368	M	W	FF/EMT-B	5/21/2009		Out of State
369	M	W	FF/EMT-P	12/4/2008		CDH
370	M	W	EMT-P	11/10/2010	2009	Will/Grundy
371	M	W	EMT-B	9/2/2009	2006	Will/Grundy
372	M	W	FF/EMT-P	7/14/2010		CDH
373	M	W	FF/EMT-P	4/15/2009	2008	Will/Grundy
374	M	W	EMT-P	8/2/2010	2008	Will/Grundy

375	M	W	FF/EMT-P	1/31/2003	2002	Will/Grundy
376	F	W	FF/EMT-P	9/10/2010	2010	Will/Grundy
377	M	W	FF/EMT-P	11/13/2008	2008	Will/Grundy
378	M	W	FF/EMT-B	10/20/2008		Out of State
379	M	W	FF/EMT-P	11/3/2008		S. Cook
380	M	W	FF/EMT-P	8/25/2009	2000	Will/Grundy
381	F	W	FF/EMT-P	6/24/2010		Swedish
382	M	W	EMT-B	2/9/2011	2011	Will/Grundy
383	M	W	NURSE	5/12/2010		N/A
384	M	W	FF/EMT-P	1/1/2005	2004	Will/Grundy
385	M	W	FF/EMT-P	2/25/2011	2010	Will/Grundy
386	M	W	EMT-P	7/1/2009	2011	Will/Grundy
387	M	W	FF/EMT-B	8/3/2010	2009	Will/Grundy
388	M	W	EMT-P	10/29/2001	1996	Will/Grundy
389	M	W	FF/EMT-B	1/12/2009	2008	Will/Grundy
390	M	B	FF/EMT-P	9/18/2007		S. Cook
391	M	W	FF/EMT-B	10/4/2009		Out of State
392	M	W	FF/EMT-B	3/20/2008	1995	Will/Grundy
393	M	W	EMT-P	12/2/2002	1975	Will/Grundy
394	M	W	EMT-B	10/12/2010	2010	Will/Grundy
395	M	W	FF/EMT-B	3/14/2011	2008	Will/Grundy
396	M	W	EMT-P	10/29/2007	2009	Will/Grundy
397	M	W	FF/EMT-B	7/29/2010	2010	Will/Grundy
398	F	W	EMT-B/DISPATCH	7/31/2003	2000	Will/Grundy
399	M	W	FF/EMT-P	6/24/2010		Swedish
400	M	W	FF/EMT-B	8/28/2008	2006	Will/Grundy
401	M	W	FF/EMT-P	7/4/2009	1998	Will/Grundy

### 2.2.3 Letters of Good Standing for Providers

See Section 2.1.9

### 2.3.1 Identify Ambulances

See Attachment

### 2.3.2 Equipment and Capital Replacement

Currently all company owned biomedical devices are in good working condition, and follow manufacturer preventative maintenance schedules. Additionally, certain high value items such as balloon pumps, ventilators, and cardiac defibrillators are covered under service contract agreements. Kurtz replaces ambulance specific equipment, like defibrillators, cots, and computers as vehicles are replaced every five (5) years or as required due to wear and tear whichever is sooner.

### 2.3.3 Statistical Information

Kurtz deploys resources in several different arrangements depending upon the division or area served. Ambulances are stationed or staged based upon call-load and anticipated call distribution, in order to minimize response time and provide efficient travel routes. During peak service demand, our dispatch center continually rebalances our zones to ensure constant availability through the use of "floater" ambulances.

### 2.3.4 Ambulance Equipment Listing

See Attachment

### 2.3.5 12-Lead Monitors

Kurtz, if requested, would supply new 12-lead biphasic cardiac defibrillator monitors, capable of transmitting analysis, to all response ambulances.

### 2.3.6 Medication Restocking/Replacement

Medication would be replenished to qualified fire department personnel, in accordance with EMS system policy and City of Rockford Fire Department operational guidelines.

Kurtz Ambulance Service

594	2008	Ford	1FDSS34P08DB61167	BLS	1900 GARNET, NEW LENOX
2324	2005	Ford	1FDWE35PO5HA78057	ALS	2301 ASHTON, MORRIS
593	2009	Ford	1FDSS34PP89DA01197	BLS	1900 GARNET, NEW LENOX
595	2010	FORD	1FDSS3EP6ADA31138	ALS	1900 GARNET, NEW LENOX
598	1999	Ford	1FDSS34F7XHB35213	BLS	1900 GARNET, NEW LENOX
596	2007	Ford	1FDWE35P97DA13878	ALS	1200 MAPLE, JOLIET
2325	2008	Ford	1FDWC35PX8DA35728	ALS	2301 ASHTON, MORRIS
590	2002	Ford	1FDSS34F02HB59393	BLS	1900 GARNET, NEW LENOX
592	2009	GMC	1GBHG396291117842	BLS	1900 GARNET, NEW LENOX
2314	2009	Ford	1FDWE35P39DA17508	ALS	121 W MAIN ST, MORRIS
591	1999	Ford	1FDSS34F9XHB35214	BLS	1900 GARNET, NEW LENOX
597	2004	Ford	1FDXE45P14HB50893	ALS	521 OAK LEAF CT, JOLIET
201	1999	Ford	1FDWE30FXXHA45374	ALS	500 W COURT ST, KANKAKEE
202	2002	Ford	1FDWE35FO2HB02053	ALS	144 S EAST AV, BONFIELD
RES	2001	Ford	1FDWE35F71HB10942	ALS	BENSENVILLE FPD
204	1998	Ford	1FDWE30F6WHB12860	ALS	500 W COURT ST, KANKAKEE IL
2315	1997	Ford	1FDJE30F5VHA03508	ALS	121 W MAIN ST, MORRIS
211	2007	Ford	1FDSS34P47DA99352	BLS	1900 GARNET, NEW LENOX
212	2007	Ford	1FDSS34P27DA99351	BLS	1900 GARNET, NEW LENOX
GUARD 1	2009	GMC	1GBHG396091118538	ALS	1900 GARNET, NEW LENOX
213	2009	GMC	1GBHG396X91127986	ALS	12701 W 143RD ST, HOMER GLEN
GUARD 2	2009	GMC	1GBHG396791170729	ALS	1900 GARNET, NEW LENOX
205	2009	FORD	1FDWE35P89DA72469	ALS	1080 ARMOUR RD, BOURBONNAIS
587	2003	Ford	1FTNE24293HA46012	Med Car	1900 GARNET, NEW LENOX
589	1999	Ford	1FTNE2427XHB82709	Med Car	1900 GARNET, NEW LENOX
586	2006	Ford	1FTNE24L96DA20594	Med Car	1900 GARNET, NEW LENOX
585	2007	Ford	1FTNE24L97DA31922	Med Car	1900 GARNET, NEW LENOX
584	2007	Ford	1FTSS34L77DA12884	Med Car	1900 GARNET, NEW LENOX
583	2010	FORD	1FTNE1W2ADA05804	Med Car	1900 GARNET, NEW LENOX
390	2010	FORD	1FDSS3EPXADA32485	ALS	1900 GARNET, NEW LENOX
380	2011	Ford	1FTNE1EW1BDA24264	Med Car	1900 GARNET, NEW LENOX
381	2011	Ford	1FTNE1EW7BDA24267	Med Car	1900 GARNET, NEW LENOX
382	2006	Ford	1FTNE24L26DA40282	Med Car	1900 GARNET, NEW LENOX
383	2006	Ford	1FTNE24L36DA05654	Med Car	1900 GARNET, NEW LENOX

Kurtz Ambulance  
Ambulance Equipment

Qty.

1	Stryker cot /w Mattress
1	Cot Equipment "net"
1	Stair Chair
2	Onboard Oxygen Flow meters
1	V-Vac Suction
1	Multi cuff Blood Pressure set
2	Stethoscopes
2	Adult Blood Pressure Cuffs
1	Long Spine board (Backboards)
2	Trauma Scissors
2	Arm & Leg Restraints
1	Child/ Infant Car seat
1	Pedi Wheel
1	Flashlight
1	Set Cot Restraint Straps
1	Monitor Carrying Case
1	Cell Phone
1	Drug Box (EMS System Stocked)
1	Adult Jump Bag
1	Pediatric Jump Bag
1	Portable Oxygen Regulator
1	Traction Splint
1	12 lead Zoll M series (NRBP, Pacer, SPO2, AED) Case for Zoll Monitor
1	Clipboard
1	CPR Mask
1	Pulse Ox
4	Adult Oxygen Masks
4	Child Oxygen Masks
4	Infant Oxygen Masks
4	Oxygen Tubing
4	Nasal Canulas
5	Backboard Straps
1	CRASH-STABLE MOUNTING BRACKET FOR O2
2	Suction Tubing
2	Suction Catheters 6-8F
2	Suction Catheters 10-12F
2	Suction Catheters 14-16F
3	STERILE, L SUCTION TIPS-YANKERS
2	ADULT BVM
2	Child BVM
2	Infant BVM
1	SHORT SPINE BOARD WITH (2)9' STRAPS

Kurtz Ambulance  
Ambulance Equipment

- 5 ORAL AIRWAY (1EACH) ADULT, CHILD, INFANT
- 6 Nasal Airways Peds
- 1 NASAL AIRWAY WITH LUBE, SIZE 12-30F
- 4 EXTREMITY SPLINTS ADULT (2)LONG, (2) SHORT
- 4 EXTREMITY SPLINTS (2)LONG, (2) SHORT
- 4 RIGID C-COLLARS (1)EACH: PED,SM,MED,LG
- 6 TRAUMA DRESSINGS-6
- 4 STERILE GAUZE PADS, 4X4'S
- 10 BANDAGES, SOFT, ROLLER 10 EACH
- 2 VASELINE GAUZE, 3" X 8", 2 EACH
- 2 ADHESIVE TAPE ROLLS, 2 EACH
- 5 TRIANGULAR BANDAGES OR SLINGS, 5 EACH
- 2 BURN SHEETS, 2 EACH
- 2 STERILE SOLUTION 2,000cc PLASTIC BOTTLES
- 1 ALUMINUM FOIL OR SILVER SWADDLER
- 1 OB KIT, STERILE
- 3 COLD PACKS- 3
- 3 EMESIS BASIN
- 2 DRINKING WATER 1 QUART
- 1 WRECKING BAR, 24' OR TIRE IRON
- 2 URINAL, BEDPAN - 1 EACH
- 4 NONPOROUS DISPOSABLE GLOVES (boxed)
- 1 IMPERMEABLE RED BIOHAZARD ISO BAGS
- 1 FACE PROTECTION, MASKS/EYE
- 1 PLASTIC BABY BOTTLE WITH NIPPLE
- 2 GOGGLES
- 2 FIRE EXTINGUISHERS, (2)-5lb. EACH
- 1 Laryngoscope handle with replacement of batteries.  
Laryngoscope blades, straight and curved, with replacement light bulbs.
- 1 Infant, child, medium and large adult.
- 1 Magill forceps, adults and child.
- 1 Hemostat
- Endotracheal / nasotracheal tubes.**
- 2 2.2, 3.0, 3.5, 4.0, 4.5, 5.0, 6.0, 7.0, 7.5, 8.0, 9.0 - 2 EACH
- 1 End tidal CO2 detector
- 1 Adult and pediatric paddles.
- 2 Patient cables.
- 1 Battery charging system and (2) set of extra batteries.
- 1 Cellular Telemetry Communications unit.
- 1 Cellular telephone ECG modulator set at 1400 Hertz (hz)
- 1 Patient electrodes, adult (12), pediatric (6), and diaphoretic (6).
- 4 Defibrillator pads
- 4 Pacing electrode pads
- 2 Fast patch patient electrode pads (optional)

Kurtz Ambulance  
Ambulance Equipment

- 1 5% Dextrose in water, 5010cc bags
- 4 0.9 NaCl, Normal Saline, 1000cc bags
- 4 IV "Y" type blood tubing or 10 gtt tubing
- 3 Angiocaths: 14g x 11", 16g x 11/4", 18g x 1 1/4", 20g x 1 1/4", 22g x 1 1/4", 25g x 3/8"
- 2 18g Iliac Aspiration needle for Intraosseous Infusion
- 4 IV start kits or Tourniquets, alcohol preps (1 box) and IV labels.
- 2 IV armboards, 9" and 18" - 2 EACH
- 3--5 Adenosine 6mg/2ml (Adenocard)
- 1--12 Amyl Nitrate Vaporole
- 6--2 Atropine 1mg/10ml Syrg.
- 1 10% Calcium Chloride 1 gram (100mg/ml) Syrg.
- 1 Cetacaine Spray 1 Bottle with nozzle
- 3 Dextrose 50% 50ml Syrg. (50D50)
- 2 Diazepam 10mg/2ml Syrg. (VALIUM)
- 2 Diphenhydramine 50mg/ml
- 1 Dopamine 400mg/250ml (PREMIX)
- 2 Epinephrine 1:1000 1ml (TUBEX)
- 2 Epinephrine 1:10,000 3ml
- 6--12 Epinephrine 1:10,000 10ml Syrg.
- 3 Furosemide 40mg/4ml Syrg. (LASIX)
- 1 Glucago Inj. 1mg/ml
- 1 Glucose Paste- 25 gram tube
- 6--15 Lidocaine 100mg/5ml Syrg.
- 2 Lidocaine 2Gm/500ml (PREMIX)
- 10 Midazolam 2mg Ampule (VERSED)
- 2 Morphine SO4 10mh/ml (TUBEX)
- 1 Naloxone 10ml vial or 10- 1ml vials (NARCAN)
- 1 NTG 0.4Mg 1 x 25 bottle (NITROSTAT) or Nitrolingual Spray .4mg.
- 1 2% Nitro Paste single use tube, plus paper applicator
- 2 Proventil (ABUTEROL) Neb. Ud/Tubing (2) Neb. (1)
- 2 Sodium Bicarbonate 10mEq Syrg.
- 2 Sodium Bicarbonate 50mEq Syrg.
- 3 Sodium Chloride 0.9% 10ml bottles
- 1 Tetracaome HCL .5% Eye drops tube
- 1 Baby Aspirin Tablets-81mg bottle
- 1 Dextrose 5%/ Water 250ml (D5W)
- 3 Mini Drip Tubing
- 2 Angiocath 10g (for Chest Decompression)
- 3 Syringes - 1ml, 3ml, 5ml, 10ml
- 1 Carpuject Holder - (Valium & Morphine)
- 1 Tubex Holder ( for Epinephrine 1:1000)
- 5 Needles 21g, 22g
- 20 Alcohol Wipes
- 1 50cc Syringe

#### 2.4.1 Ambulance Service and Contractual Method for Clients

Kurtz Ambulance Service, Inc. as previously mentioned provides greater than 90% of medical transportations needed to several hospitals, nursing facilities, and dialysis centers under written agreements to provide such service. Kurtz Ambulance Service, Inc. has been in business since 1977.

Kurtz Paramedic Service, Inc. began its first contractual agreement with the Frankfort Fire Protection District in 1984 by providing them with an ALS vehicle and staffing 24/7, 365 days. Kurtz Paramedic Service, Inc. has had a greater than 50% growth of these same types of services over the past 10 years and believes in our commitment to the communities that we serve, our commitment to quality service and honesty and most significant is our commitment to our employees.

Attached, please find a complete listing of our current agreements in a table format. You will notice that this listing includes the direct contact person/Fire Chief with his contact information. The listing includes the number of staff members and their qualifications on each contract and the number of years we have serviced these organizations. We feel that it is significant to share all our contact numbers with you for your perusal. Please feel free to contact any of these individuals for further references.

#### 2.4.2 Customer Service Results of Vendors

Currently, there is no method available for Customer Service replies within our organization. However, our management team including our CEO/President, COO and Director of Operations are always available 24/7 for any type of situation. It is our company policy to address any situation that may arise within a two (2) hour window by one of the individuals listed above if needed. Kurtz Paramedic Service, Inc. has never "lost" a contractual agreement based on service related issues. Our current agreements have not taken us "out to bid" for greater than eight (8) years. We maintain an open line of communication between the Fire administrators and Board Members or Trustees in order to ensure of commitment to their needs.

#### 2.4.3 Quality Assurance/Quality Improvement

Kurtz maintains a multi-step Quality Assurance program, consisting of each run being reviewed by our management team; every patient care point is evaluated and compiled for trends within our electronic patient care database in conjunction with our quarterly continuing education program. Furthermore, should a less than acceptable trend establish our on-staff Clinical Educator would develop an action plan designed to improve performance.

#### 2.4.4 Service Approach

Kurtz provides ambulance service from both "stationed" ambulances, and "staged" or floater ambulances. This approach allows us to remain dynamic in our service response, which is valuable in times of peak demand such as rush hour, sporting events, staffed office buildings, etc.

#### 2.4.5 Contingency Plan

In areas Kurtz currently serves, mutual aid relationships and back-up arrangements exist. Kurtz works closely with many fire departments and, in fact, houses several ambulances within their stations.

#### 2.4.6 Staffing

If required, Kurtz would provide two (2) paramedic-staffing on all ambulances round-the-clock. Currently, Kurtz has contracts with permanent two paramedic-staffing arrangements, as well as one EMT-B and one paramedic-staffing arrangements.

#### 2.4.7 Billing Strategy

Kurtz employs a third-party billing company, adding a layer of quality assurance and oversight, which handles all of our patient account billing. If awarded the contract, Kurtz would offer the option of "soft-billing" to the City of Rockford. Meaning, industry best practices are followed to achieve optimum collection, but patient accounts are not turned over to a collection agency, eliminating residents having their credit reports negatively impacted. Currently, Kurtz bills commercial payer sources and patients directly and we utilize a use a third-party collection company in certain circumstances.

#### 2.4.8 Cardiac Arrest Data

Kurtz is unable to provide cardiac arrest data with no data collection system in place at this time. If required, planning and implementation can be achieved.

#### 2.4.9 Bariatric Patients

For bariatric patients Kurtz owns a specialized bariatric stretcher, capable of transporting patient of weighing up to 1600lbs. This unit is operated by at least four personnel and up to eight.

#### 2.4.10 Stand-by Service

Our company would include standby service for police, fire, training, etc., as part of our program and also include pricing in our bid proposal package if requested.

#### 2.4.11 Software Used for Patient Care Reporting

Our company utilizes ESO Solutions for patient care reporting and records management

KURTZ PARAMEDIC/INDL IAL FIRE SERVICES, INC.

Contract Services Years 3-2011

NAME	ADDRESS	CONTACT PERSON	# PERSONNEL	YEARS OF SERVICE
CITGO Petroleum Corporation	135 <sup>th</sup> Street & New Avenue Lemont, IL 60439	Fire Chief G. James Novotny (630) 257-4116	8 EMT-B/FF 6 EMT-P/FF	15 1999
Flossmoor Fire Department	Village of Flossmoor Fire Department 2828 Flossmoor Road Flossmoor, IL 60422	Fire Chief Chris Sewell (708) 798-3896	6 EMT-P/FF	1998
Frankfort Fire Department	333 W. Nebraska Street Frankfort, IL 60423	Fire Chief James Grady (815) 469-1700	12 EMT-P/FF 3 EMT-B/FF	15 1984
Minooka Fire Protection District	413 Mondamin Street Minooka, IL 60447	Fire Chief Al Yancy (815) 467-5637	9 EMT-P/FF 3 EMT-B/FF	1998
Morris Fire Protection and Ambulance District	320 Wauponsee Morris, IL 60450	Fire Chief Robert Coleman (815) 942-9190	6 EMT-P 8 EMT-B	14 1998
Northwest Homer Fire Protection District	16152 W. 143 <sup>rd</sup> Street Lockport, IL 60441	Fire Chief Ken Vrba (815) 838-0180	7 EMT-P/FF	1999
Village of Rockdale	Otis & Midland Streets Rockdale, IL 60436	Mayor Henry Berry (815) 725-8937	6 EMT-P/B	1991
South Chicago Heights Fire Department	2729 Jackson Avenue South Chicago Heights, IL 60411	Fire Chief Larry Nardoni (708) 755-9589	3 EMT-P/FF	1996
Steger Fire Department	Village of Steger 35 W. 39 <sup>th</sup> Street Steger, IL 60475	Mayor Louis Sherman (708) 754-3395	3 EMT-P/FF	1998
Troy Fire Protection District	107 West Jefferson Street Shorewood, IL 60435	Fire Chief Steve Engledow (815) 725-2149	14 EMT-P/FF 14 EMT-B/FF	24 1999
Westmont Fire Department	6015 South Cass Ave Westmont, IL 60559	Fire Chief Frank Trout (630) 829-4482	12 EMT-P/FF	1998

KURTZ PARAMEDIC/INDUSTRIAL FIRE SERVICES, INC.

Contract Services Years 3-2011

Flint Hills Resources, LP	P. O. Box 64596 Saint Paul, Minnesota	Fire Chief Rolif Peterson (651) 438-1238	15 EMT-B/FF	2001
Plainfield Fire Department	P.O. Box 12	Fire Chief John Eichelberger  (815) 436-5335	8 EMT-P/FF	2001
New Lenox Fire Department	Plainfield, IL 60544 261 E. Maple Street New Lenox, IL 60451	Chief Jon Mead (815) 463-4500	18 EMT-P/FF 18 EMT-B/FF	1998
Crete Township Fire Prot. District	26064 So. Dixie Highway Crete, IL 60417	Fire Chief Jeff Panega (708) 672-7111	6 EMT-P/FF	2005
Flint Hills Resources, Joliet Plant.	23425 Amoco Road Channahon, IL	Fire Chief Anthony Holland (815) 467-3328	10 EMT-B/FF	2005
City of Wheaton Fire Department	1 Fapp Circle Wheaton, IL	Fire Chief Gregory C. Berk (630) 260-2177	18 EMT-P/FF	1-May-06
Channahon Fire Department	24929 S. Center Street Channahon, IL 60410	Fire Chief, Dave Riddle (815) 467-6767	9 EMT-P/FF	1-Sep-06
Dwight EMS	209 S. Prairie Ave. Dwight, IL 60420	EMS Chief Metzke (815) 584-2050	7 EMT-P/EMT-B	1-Jan-07
Western Yorktown Refinery	2201 Goodwin Neck Rd.  Grafton, VA	Fire Chief, Dickie Burroughs  (757) 898-9636	7 EMT-B/FF	22-Oct-07
Western Bloomfield Refinery	50 Road 4990 Bloomfield, NM 87413	Fire Chief, Jim Stiffler (505-632-4170	13 EMT-B/FFII	17-Mar-08 Closed facility Jan. 2010
Western Gallup Refinery	Route 3, Box 7, I 40, Exit 39 Gallup, NM 87301	Fire Chief, Dan Farris (505) 722-0240	13 EMT-B/FFII	14-Apr-08
Crete Fire Department	524 W. Exchange Street Crete, IL 60417	Chief Lyle Bachert (708) 672-4650	3 EMT-P/FFII	New Start November 2008
Bensenville Fire Prot. Dist.	500 S. York Rd Bensenville, IL 60106	Chief Mike Spain (630) 594-1184	9 EMT-P/FF	New Start October 1, 2009
East Troy Area Emergency Services	8406 County E/S East Troy, WI 53120	Chief Mike Barutha (414) 642-7439	3 EMT-IV Tech	New Start October 6, 2009
Harlem-Roscoe Fire Prot. Dist	10544 Main Street Roscoe, IL 61073	Chief Donald Shoevlin (815) 623-7867	6 EMT-P/FF	New Start December 1, 2009

KURTZ PARAMEDIC/INDUSTRIAL FIRE SERVICES, INC.

Contract Services Years 3-2011

Lyondell Equistar Chemicals	8805 N. Tabler Road Morris, IL 60450	Chief John Grimmenga (815) 867-1468	part-time turn-around In September 2010	
--------------------------------	---	--	--	--

## 2.5 Communication

### 2.5.1 Software System/CAD

Kurtz operates a fully integrated communication center, centering on our custom tailored CAD software MRES. Units are activated by cellular text pager, radio, and telephone. Kurtz leases radio space from the nation's largest digital radio provider, allowing us virtually limitless instant push-to-talk communication. Each vehicle is installed with

### 2.5.2 Back-up Plan for Communication

In the event of radio communication outage, all Kurtz ambulances are equipped with cellular phones, and pagers.

### 2.5.3 Mobil Data Terminals

Mobile data terminals are interfaced directly to our communication center via Wi-Max technology, and have real-time data on our system activity. Each vehicle is also equipped with a GPS transponder and navigator to ensure we have exact location of each vehicle.

### 2.5.4 Conflict Resolution

Again, Kurtz has an internal procedure of handling any type of communication issue immediately with the proper notification. Our Dispatches know to contact our Director of Operations for any unusual call that requires additional management input.

### 2.5.5

All company investigations are handled directly by the Kurtz senior management team, in collaboration with our legal counsel.

### 2.5.6

Kurtz Paramedic Service, Inc. is managed by our C.O. O. in collaboration with our CEO/President. All Fire Chiefs, Board Members and/or Village Trustees are given their direct methods of communication either via cell phone or email for constant communication if needed. Each contractual agreement is discussed prior to the inception with continual communication and participation along the process. Again, please feel free to contact our current Fire Chiefs for further assessment.