

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

City of Rockford Has Levels of Combined Radium Above Drinking Water Standards

Our water system has violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct the situation.

We routinely monitor for the presence of drinking water contaminants. Testing results we received on March 31, 2011 show that some of our well sites exceed the standard or maximum contaminant level (MCL) for combined radium. The standard for combined radium is 5pCi/L. The running annual average over the last year is 9.0 pCi/L. The well site with the average level of combined radium that exceeds the MCL over the last quarter is:

Well Site	Address	Combined Radium Concentration	Running Annual Average
TAP32 - Well #36	4141 Samuelson Rd.	5.9 pCi/L (2010 4th qtr result)	7 pCi/L

What should I do?

You do not need to use an alternative (e.g., bottled) water supply. However, if you have specific health concerns, consult your doctor.

What does this mean?

This is not an immediate risk. If it had been, you would have been notified immediately. *However, certain minerals are radioactive and may emit a form of radiation known as alpha radiation. Some people who drink water containing radium-226 or radium-228 in excess of the MCL over many years may have an increased risk of getting cancer.*

What happened? What is being done?

The City is in the process of installing treatment at Well 36 and anticipates completion of construction in January 2012.

For more information, please contact Rockford Water Superintendent, Tim Holdeman at 987-5738 or Water Quality Manager, Nadine Miller at 987-5713.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by the City of Rockford in accordance with Federal and State regulations. Water System ID#2010300

This information is posted at: <http://www.rockfordil.gov/government/works/index.cfm?section=water&id=531#Quality>

Reminders from the City of Rockford:

- ✓ Property must be kept free of any accumulation of garbage or rubbish. Containers are required for storage between weekly collections.
- ✓ Place trash at the curbside or in the alley **no earlier than 3:00 p.m. the night before** scheduled weekly pickup and **no later than 6:00 a.m. of the day** of scheduled collection. Return containers to their original location by 8:00 a.m. of the day following the day of collection.
- ✓ Inoperable vehicles are prohibited on public or private property and in view of the public.
- ✓ Cars, trucks, vans and motorcycles should be parked on paved surface or driveway.
- ✓ RV's, campers, travel trailers and boats may be stored only in side and rear yards.

From the City of Rockford Zoning Ordinance and Property Maintenance Code.

Any questions on above items, call Neighborhood Standards at 987-5566

City of Rockford Utilities Ordinance Sec. 25-61. Municipal Service Fees.

- Application for water service to a residential unit shall automatically be considered application for garbage collection service
- Termination of water service to a residential unit shall also terminate garbage collection service to that residential unit.
- It is the property owner's responsibility to contact the accounts receivable dept. about changes in ownership and questions about vacancies.

City of Rockford Utilities Ordinance Sec.25-63.

In the event any person be comes delinquent in his account more then 30 days, garbage collection and water service may be terminated if the outstanding bills are not paid with 30 days of the due date.

City of Rockford Utilities Ordinance Sec.25-163.

Every application for water service shall be made by the owner of the premises to be served. Every premise served shall constitute a separate account in the property owner's name. All bills for water rents, rates or services shall be sent to the property owner.

Please tear along the perforation and return this portion with your payment.

IF PAYING BY CREDIT CARD, FILL OUT BELOW.	
CHECK CARD USING FOR PAYMENT	
 <input type="checkbox"/> MASTERCARD	 <input type="checkbox"/> DISCOVER
 <input type="checkbox"/> VISA	 <input type="checkbox"/> AMERICAN EXPRESS
CARD NUMBER	SIGNATURE CODE *
SIGNATURE	EXP. DATE
* M/C, DISCOVER & VISA - Last 3 digits on Back of Card	
SHOW AMOUNT PAID HERE \$	

Insert the payment slip into the remittance envelope so that the name and address shows through the window.



PAYMENT CENTER
CITY OF ROCKFORD
 P.O. BOX 1221
 ROCKFORD IL 61105-1221

