

# Human Services

## Mission Statement

It is the mission of the Human Services Department to mobilize community resources to change people's lives, offer hope to those in need, improve our community, and help people help themselves and others.

**Primary Functions & Services** → The primary function of the Human Services Department is to provide funding, activities, and services for programs that include Head Start, Energy Services, Weatherization, and Community Services.

**Head Start Program** → This program is aimed at meeting the educational, social, health, and emotional needs of low-income preschool children and their families in Winnebago County. Facilities are located at the former Henrietta School, near the Orton Keyes housing development, and near the Fairgrounds housing development. Activities are geared toward developing the cognitive, emotional, and social growth of the child. The program has four different service options that include home based parent and child instruction and part day, full day, and child care based classroom experiences for children age's 3-5 years old from income eligible households. A new Early Head Start program targets children younger than 3.

**Energy Assistance Program** → The Department is the local administering agency for the Low Income Home Energy Assistance Program (LIHEAP) for Winnebago and Boone counties. LIHEAP assists those who pay their heating bills to a regulated fuel company or has heating included in their rent. The amount of assistance varies with household income, size, and fuel type. Priority eligibility is given to the elderly and handicapped. Over 90% of the recipients live in Rockford.

**Weatherization** → The Weatherization program is responsible for lessening the impact of heating and cooling costs to low-income individuals by making homes more energy efficient. Homes are selected on a first come first serve basis following a completed and approved application. Homes that are not owner occupied require a landlord/owner contribution. Otherwise, household income and size information are used to determine eligibility. Serves Winnebago and Boone counties.

**Community Services Program** → The primary goal of Community Services is to promote self-sufficiency among low-income individuals. Activities include outreach, advocacy, emergency assistance, summer food, self-sufficiency case management and training, consumer education, and economic development through small business loans, scholarships, and Individual Development Accounts.

**The Get the Lead Out (GLO)** → Program targets homes occupied by families with one or more children ages 6 years or under who test with elevated lead levels placing them at risk of health and/or developmental consequences. The same eligibility rules apply to the GLO program as those used by the Weatherization program. Serves Winnebago and Boone counties.

**Housing Assistance** → Services include emergency shelter, transitional housing, permanent supportive housing, rent and mortgage assistance and temporary and permanent crisis relocation assistance to residents of Winnebago and Boone Counties.

# Human Services

HUMAN SERVICES DEPARTMENT						
DIVISION/COST CENTER	2011 BUDGET		INCREASE/ (DECREASE)		2012 BUDGET	
	PERSONNEL	BUDGET	PERSONNEL	BUDGET	PERSONNEL	BUDGET
HEADSTART						
HEADSTART PROGRAM	59.55	\$5,317,848	0.26	\$33,675	59.81	\$5,351,522
	59.55	5,317,848	0.26	33,675	59.81	5,351,522
ENERGY						
LIHEAP (FEDERAL)	2.00	2,115,774	(0.25)	(84,604)	1.75	2,031,171
LIHEAP (STATE)	3.00	141,390	(1.25)	0	1.75	141,390
WEATHERIZATION (HHS)	5.00	659,770	(3.00)	(264,746)	2.00	395,024
WEATHERIZATION (DOE)	0.98	293,770	0.02	4,362	1.00	298,132
WEATHERIZATION (STATE)	0.00	1,556,278	0.00	(72,071)	0.00	1,484,208
GET THE LEAD OUT	0.00	191,746	0.00	0	0.00	191,746
	10.98	4,958,728	(4.48)	(417,058)	6.50	4,541,670
COMMUNITY SERVICES						
ADMINISTRATION	9.00	1,049,099	(2.00)	34,052	7.00	1,083,151
FLOOD PROGRAM	0.00	739	0.00	0	0.00	739
SUMMER FEEDING PROGRAM	0.00	255,114	0.00	0	0.00	255,114
PROJECT SEEK	0.00	617,409	0.00	(46,099)	0.00	571,310
FEMA	0.00	8,640	0.00	0	0.00	8,640
DRUG FREE	3.79	309,207	(0.79)	(10,082)	3.00	299,125
SUPPORTIVE HOUSING	11.77	373,148	0.73	(1)	12.50	373,147
SHELTER CARE	2.77	133,295	(1.00)	0	1.77	133,295
ARRA	0.00	0	0.00	0	0.00	0
CSBG HPRP	0.00	0	0.00	40,575	0.00	40,575
RHSP METRO	0.00	221,339	0.00	0	0.00	221,339
RHSP RURAL	0.00	50,015	0.00	0	0.00	50,015
	27.33	3,018,005	(3.06)	18,445	24.27	3,036,450
TOTAL	98.00	13,294,581	(7.28)	(364,938)	90.58	12,929,642

## 2011 Accomplishments →

- Continued SWEEP (Sharing Work for Excellence Everywhere Program) with Code Enforcement Division.
- Permanent Supportive Housing units/persons continued to expand during 2011 with three new permanent housing projects funded by HUD.
- Homeless prevention services were provided to 621 households through July 2011.
- Rental Housing Support Program added another 30 units of affordable housing in market rate properties owned and managed by private landlords. The program now provides a total of 175 units.
- Continued support of Neighborhood Network and Community Gardens, both of which made significant progress towards becoming self sustaining in 2011.
- The Energy Division assisted 300 individuals in receiving credits under the ComEd Hardship Reconnection Assistance Program through July 2011.
- The Summer Food Program served 2,150 children through July 2011.
- 797 children and families participated in Head Start/Early Head Start during the 2010/2011 school year. Of this total 92 were children/pregnant women were enrolled in Early Head Start through July 2011

## **Human Services**

- Early Head Start passed its first federal review with no findings of non-compliance.
- A \$75,000 three year commitment of private funding and scores of volunteers was secured from PNC Bank to support the work of Head Start.
- Head Start health, dental and nutrition treatment results continued to improve significantly during the 2010/2011 school year.
- Positive change continued to be measured in the beliefs and behaviors regarding the use of ATOD (alcohol, tobacco, and other drugs) by local youth and children as measured by the IL Youth Survey.
- A \$250,000 three year grant was secured from the DCEO Office of Urban Assistance to train new Weatherization Assessors/Auditors. (The goal of this new program is to expand minority participation in the Weatherization work force and eventually fund additional weatherization work to create job opportunities and career paths in the energy retrofit business.)
- Staff actively participated in a number of planning groups, projects, committees and work groups in 2011 included Alignment Rockford, Success by Six, Early Learning Council, and Healthy Communities, Human Services Coalition among others. Joint projects were initiated with Rockford Housing Authority, Workforce Investment Board, Prenatal to Six, the Home Visiting Task Force and others.

### **2012 Goals and Objectives →**

- Maintain and expand housing supports in keeping with the Mayors' Task Force 10 Year Plan.
- Weatherize approximately 298 homes based on the state and federal 2012 funding levels and provide new assessor training under Urban Weatherization grant funding resulting in 18 new assessors.
- Participate in the fall roll out of the Percentage of Income Payment Plan (PIPP) as an alternative to LIHEAP targeting 500 participants/households.
- Serve approximately 775 Head Start and Early Head Start eligible families based on the federal 2012 funding levels and the recent selection of our community by the IL Office of Early Childhood to receive targeted funding for additional home visiting services and local system development.
- Reassess priorities for use of CSBG funds and staffing resources guided by local needs and priorities and scenario planning.
- Continue our role in community initiatives, planning groups and collaborative projects using the lens of the scenario planning process to prioritize effort.
- Continue to look for new resources based on local needs and priorities using the scenario process.

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- Continue to work toward a common local system for tracking Head Start children’s post Head Start educational progress as a means of assessing and improving program outcomes in collaboration with District 205 and ISBE (Illinois State Board of Education).
- Continue the use of community sites taking energy assistance applications and explore ways to expand the use of community resource sites.
- Continue social norms campaign and other prevention education efforts aimed at children/youth to reduce the use of ATOD (alcohol, tobacco, and other drugs) and expand these efforts based on available resources.
- Explore ways to improve staff support, moral retention and engagement using the scenario planning process.

## Budget Summary

<b>HUMAN SERVICES BUDGET SUMMARY</b>					
<b>APPROPRIATION</b>	2009 <u>ACTUAL</u>	2010 <u>ACTUAL</u>	2011 <u>BUDGET</u>	2012 <u>BUDGET</u>	INCREASE (DECREASE)
PERSONNEL	\$6,341,176	\$6,994,773	\$6,613,506	\$6,104,447	(\$509,059)
CONTRACTUAL	2,517,799	2,821,627	2,891,529	1,791,023	(1,100,506)
SUPPLIES	1,771,581	1,724,475	754,302	754,300	(2)
OTHER	8,145,522	9,624,183	4,750,326	4,279,875	(470,451)
INTEREST	0	0	0	0	0
CAPITAL	<u>239,928</u>	<u>275,659</u>	<u>0</u>	<u>0</u>	<u>0</u>
<b>TOTAL</b>	<b><u>\$19,016,006</u></b>	<b><u>\$21,440,718</u></b>	<b><u>\$15,009,663</u></b>	<b><u>\$12,929,645</u></b>	<b><u>(\$2,080,018)</u></b>
<b>STAFFING REVIEW</b>					
	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>	INCREASE (DECREASE)
TOTAL	91.00	98.00	99.00	90.58	(8.42)
<b>FUNDING SOURCE</b>					
		2011 <u>AMOUNT</u>	2011 <u>PERCENTAGE</u>	2012 <u>AMOUNT</u>	2012 <u>PERCENTAGE</u>
FEDERAL		\$7,288,080	51.6	\$5,607,679	44.1
STATE		6,630,237	47.0	7,022,968	55.2
GENERAL REVENUES		<u>196,666</u>	<u>1.4</u>	<u>96,000</u>	<u>0.8</u>
		<b><u>\$14,114,983</u></b>	<b><u>100.0</u></b>	<b><u>\$12,726,647</u></b>	<b><u>100.0</u></b>

## Budget Analysis

The 2012 budget is \$12,929,645, which is a decrease of \$2,080,018 (13.9%) from the previous year. Personnel costs decrease due to a decrease in Weatherization and Community Services staffing (\$509,100). Decreases include permanent salaries (\$420,300), IMRF (\$72,000), health insurance (\$4,700) and unemployment (\$15,900) offset by a slight increase in workman’s compensation (\$3,700).

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Contractual expenses decreased \$1,100,506. Major decreases include other contractual services (\$557,900), building rental (\$25,300), fuel expenses (\$6,100), telephone expenses (\$6,700), education and training (\$501,500), and janitorial contract (\$2,400). These decreases are the result of the additional federal ARRA funding ending for a number of programs.

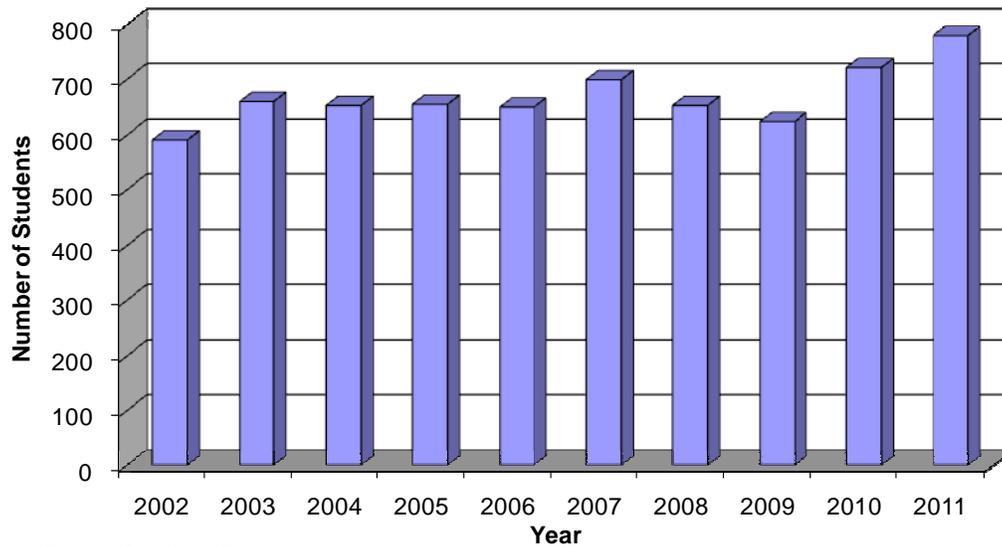
Supply expenses decreased slightly due to minor increases and decreases in multiple accounts.

Other expenses decreased \$470,451. Decreases include homeless prevention (\$211,800), rental assistance (\$77,000), down payment assistance (\$48,100), tenant based assistance (\$124,800) and essential services (\$8,700). These expenses all reflect direct services provided to the community.

In 2010, the Human Services Department spent \$21,440,718. Spending for 2011 is expected to be 107% of the budget. Spending tends to vary depending on matching program levels with funding sources.

## Information and Statistics

### City of Rockford, Illinois Head Start Program History 2002-2011

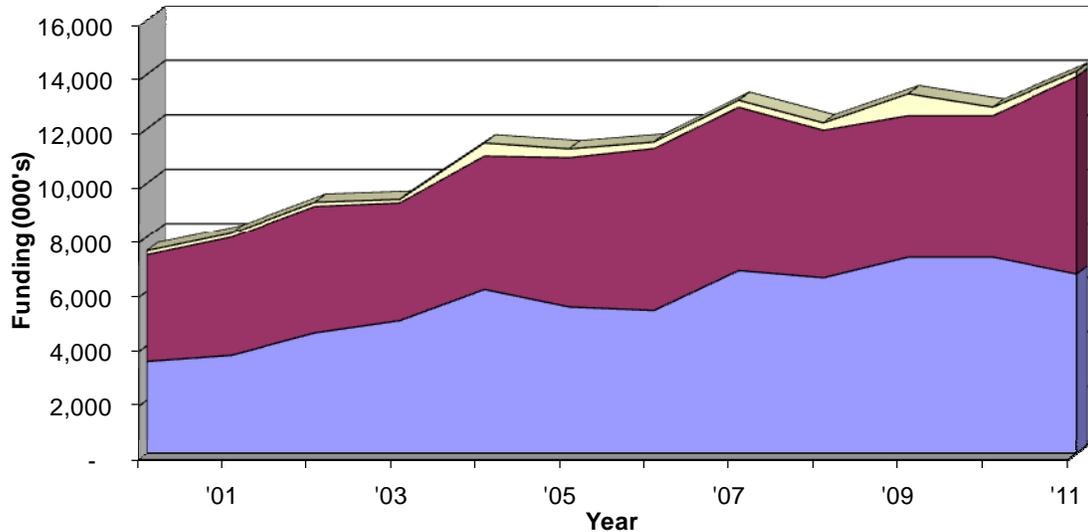


Source: Human Services Department

The Head Start Program is aimed at meeting the educational, social, health, and emotional needs of low-income preschool children and their families in Winnebago County. The program has four different service options which consist of home base schooling, students in part day classes, students in a full-time day setting, and family plus. In 2010, the Human Services Department provided the program to over 721 children. The program estimates an enrollment of 797 in 2011.

# Human Services

## City of Rockford, Illinois Human Services Department Funding Level History 2000-2011



Funding for this department changes on a yearly basis. The major funding source in 2011 was the State government at 66%, the Federal government at 34%, and the City contributing less than 1.0% of total funding. In 2012, funding from the Federal government is expected to decrease by an unknown amount. The City's contribution is expected to drop by \$100,000.

### Capital Equipment

For 2012, no capital items are budgeted.

### Five Year Financial Forecast

The 2013-2017, five year, financial forecast assumes that all grants and other funding sources for Human Services will remain stable. From year to year, increases and decreases have fluctuated between five and 30 percent. The instability of year to year funding levels is due to the greater than 95 percent dependence each year on state and federal funding. Since levels of expenditures are tied directly to the amount allocated by outside funding sources, both revenue and expenditures are projected at the same amount for five years.

Human Services Department 2013-2017 Financial Forecast (in 000's)

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>
Revenues	\$12,726,647	\$12,726,647	\$12,726,647	\$12,726,647	\$12,726,647
Expenditures	<u>12,726,647</u>	<u>12,726,647</u>	<u>12,726,647</u>	<u>12,726,647</u>	<u>12,726,647</u>
Excess (Deficit)	0	0	0	0	0
Beginning Balance	0	0	0	0	0
Ending Balance	<u>\$0</u>	<u>\$0</u>	<u>\$0</u>	<u>\$0</u>	<u>\$0</u>

# Human Services

## Performance Measures

	2009 Actual	2010 Actual	2011 Estimate	2012 Projected
Clients receiving weatherization assistance	459	459	317	298
Individual Development Accounts	0	0	0	0
Households Receiving Energy Assistance	16,000	13,000	9,228	5,000
Head Start program enrollment	624	721	797	775
Homeless Prevention clients served	2,435	1,267	1,251	500
Lead Abatement - GLO	46	46	0	25
Summer Food Program	4,400	4,400	2,500	2,500

# Human Services

## Personnel Review

<b>HUMAN SERVICES</b>					
<b>BENEFITS AND SALARIES</b>		<b>2011</b>	<b>2012</b>	<b>INCREASE/</b>	
<b>SALARY</b>		<b>BUDGET</b>	<b>BUDGET</b>	<b>(DECREASE)</b>	
PERMANENT		\$4,208,309	\$3,787,971	(\$420,338)	
TEMPORARY		8,200	8,200	0	
MERIT		0	0	0	
SALARY ADJUSTMENT		0	0	0	
SALARY SAVINGS		0	0	0	
<b>TOTAL SALARIES</b>		<b>\$4,216,509</b>	<b>\$3,796,171</b>	<b>(\$420,338)</b>	
<b>BENEFITS</b>					
IMRF		\$861,020	\$789,034	(\$71,986)	
UNEMPLOYMENT TAX		129,042	113,184	(15,858)	
WORKMEN'S COMP		28,651	32,303	3,652	
HEALTH INSURANCE		1,351,376	1,346,722	(4,654)	
RETIREE HEALTH INSURANCE		16,068	16,848	780	
LIFE INSURANCE		7,720	7,065	(655)	
PARKING		3,120	3,120	0	
<b>TOTAL BENEFITS</b>		<b>\$2,396,997</b>	<b>\$2,308,276</b>	<b>(\$88,721)</b>	
<b>TOTAL COMPENSATION</b>		<b>\$6,613,506</b>	<b>\$6,104,447</b>	<b>(\$509,059)</b>	
<b>POSITION TITLE</b>					
	<b>POSITION RANGE</b>	<b>2011 EMPLOYEES</b>	<b>2012 EMPLOYEES</b>	<b>INCREASE/ (DECREASE)</b>	
EXECUTIVE DIRECTOR OF HUMAN SERVICE	E-14	1.00	1.00	0.00	
HEADSTART DIRECTOR	E-11	1.00	1.00	0.00	
EARLY HEAD START MANAGER	E-9	1.00	1.00	0.00	
ADMIN & SUPPORT SERVICES MGR	E-9	1.00	1.00	0.00	
FAMILY & COMMUNITY PARTNERSHIP MGR	E-9	1.00	1.00	0.00	
CHILD DEVELOPMENT MANAGER	E-9	1.00	1.00	0.00	
CSBG DIRECTOR	E-9	1.00	1.00	0.00	
ENERGY PROGRAMS MANAGER	E-9	1.00	0.75	(0.25)	
SITE MANAGER	E-8	3.00	3.00	0.00	
FISCAL OFFICER	E-7	1.00	1.00	0.00	
HEALTH SERVICES MANAGER	E-7	1.00	1.00	0.00	
SPECIAL NEEDS/MENTAL HEALTH CO EX	E-7	1.00	1.00	0.00	
ADMINISTRATIVE COORDINATOR	E-7	1.00	0.00	(1.00)	
WEATHERIZATION SPECIALIST	E-6	4.00	2.00	(2.00)	
FAMILY RESOURCE WORKER	AF	8.40	7.96	(0.44)	
HOUSING ADVOCATE	E-6	2.00	2.00	0.00	
CSBG PROGRAM COORDINATOR	E-6	1.00	1.00	0.00	
RECRUITMENT/ENROLLMENT SPECIALIST	E-6	1.00	1.00	0.00	
OUTREACH WORKER	E-6	5.00	5.00	0.00	
ENERGY SPECIALIST	E-6	4.00	1.75	(2.25)	
TRANSPORTATION SPECIALIST	E-6	1.00	1.00	0.00	
CS DRUG FREE COORDINATOR	E-6	1.00	1.00	0.00	
CS HOMELESS COORDINATOR	E-6	1.00	0.00	(1.00)	
HEAD TEACHER	AF	11.70	12.45	0.75	
HOME VISITOR TEACHER	AF	1.56	1.52	(0.04)	
SENIOR ACCOUNT CLERK	E-5	3.00	3.00	0.00	
TRAINING COORDINATOR	E-5	1.00	1.00	0.00	
ADMINISTRATIVE ASSISTANT	E-5	1.00	3.00	2.00	
SENIOR OFFICE ASSISTANT	E-4	5.00	3.00	(2.00)	
HEALTH TECHNICIAN	AF	0.98	0.98	0.00	
ASSISTANT TEACHER	AF	12.02	11.25	(0.77)	
PREVENTION PROGRAM SPECIALIST	E-3	1.00	1.00	0.00	
PROGRAM DATA SPECIALIST	E-3	1.00	1.00	0.00	
MAINTENANCE/REPAIR TECHNICIAN	SAFETY	1.00	1.00	0.00	
OFFICE ASSISTANT	AF	4.75	3.75	(1.00)	
OFFICE ASSISTANT	E-3	0.00	0.00	0.00	
BUS DRIVER	AF	9.20	9.61	0.41	
COOK AIDE	AF	2.37	1.56	(0.81)	
<b>TOTAL PERSONNEL</b>		<b>99.00</b>	<b>90.58</b>	<b>(8.42)</b>	

**CITY OF ROCKFORD  
NEXT YEAR/CURRENT YEAR BUDGET ANALYSIS  
HUMAN SERVICES**

		2010 ACTUAL	2011 BUDGET	6 MONTH ACTUAL	2012 BUDGET	CHANGE 11-12
71112	Permanent	4,172,639	4,208,309	2,046,572	3,787,971	(420,338)
71113	Temporary	88	-	-	-	-
71118	Severance Pay	-	-	5,583	-	-
71122	Overtime	933	-	510	-	-
71180	Employ Agency Wages	558,417	8,200	326,584	8,200	-
71251	IMRF	831,407	861,020	414,127	789,034	(71,986)
71253	Unemployment	105,269	129,042	82,036	113,184	(15,858)
71262	Workmen's Comp	60,310	28,651	16,964	32,303	3,652
71263	Health Insurance	1,244,191	1,351,376	678,195	1,346,722	(4,654)
71264	Life Insurance	7,763	7,720	3,894	7,065	(655)
71265	Retiree Insurance	10,636	16,068	8,034	16,848	780
71271	Parking Benefits	3,120	3,120	1,560	3,120	-
<b>TOTAL PERSONNEL</b>		<b>6,994,773</b>	<b>6,613,506</b>	<b>3,584,058</b>	<b>6,104,447</b>	<b>(509,059)</b>
72203	Wireless Expense	-	-	-	-	-
72211	Printing	23,443	16,535	7,029	16,535	-
72212	Postage	18,943	12,260	11,484	12,210	(50)
72213	Telephone	81,920	68,535	22,750	61,804	(6,731)
72214	Travel	8,009	6,630	4,548	6,630	-
72215	Dues	8,465	5,840	3,330	5,840	-
72216	Subscriptions	246	-	183	-	-
72217	Advertising	28,469	-	-	-	-
72218	Service Contracts	511,809	137,948	66,153	137,948	-
72219	Other Contractual Services	1,193,078	1,196,217	311,192	638,382	(557,835)
72231	Building Utilities	30,590	42,383	17,444	42,383	-
72232	Utilities-Street Lighting	3,872	2,058	2,434	2,058	-
72233	Snow Removal	3,621	3,679	1,829	3,679	-
72239	Taxes and Licenses	-	-	205	-	-
72251	Bldg Maint	24,645	31,792	15,761	31,792	-
72252	Maint - Equip	21,566	16,575	5,627	16,575	-
72255	Office Equipment	-	115	-	115	-
72259	Contract Janitor	62,809	55,598	31,789	53,203	(2,395)
72263	Microcomputer	268,810	270,840	-	270,840	-
72264	Vehicle Repairs	120,397	109,200	52,335	108,550	(650)
72265	Fuel	52,821	45,880	34,829	39,810	(6,070)
72267	Risk Management	-	93,180	-	93,180	-
72271	Equipment Rental	7,573	9,780	5,813	9,780	-
72272	Building Rental	131,601	109,765	67,598	84,485	(25,280)
72282	Auditing	11,847	13,200	-	13,200	-
72284	Medical	17,481	11,080	8,280	11,080	-
72290	Education	173,758	622,227	93,809	120,732	(501,495)
72297	Garbage Collection	12,025	10,212	6,497	10,212	-
72299	Miscellaneous	3,829	-	2,197	-	-
<b>TOTAL CONTRACTUAL</b>		<b>2,821,627</b>	<b>2,891,529</b>	<b>773,117</b>	<b>1,791,023</b>	<b>(1,100,506)</b>
75509	Books	1,329	1,784	2,924	1,784	-
75520	Small Tools	13,492	2,868	916	2,868	-
75521	Medicine and Drugs	-	-	311	-	-

**CITY OF ROCKFORD  
NEXT YEAR/CURRENT YEAR BUDGET ANALYSIS  
HUMAN SERVICES**

		<b>2010 ACTUAL</b>	<b>2011 BUDGET</b>	<b>6 MONTH ACTUAL</b>	<b>2012 BUDGET</b>	<b>CHANGE 11-12</b>
75525	Food	433,352	383,294	83,247	383,294	-
75529	Other Supplies	70,473	46,967	10,397	46,944	(23)
75540	Maint - Building	2,685	1,921	1,859	1,902	(19)
75541	Grounds	126	1,830	286	1,830	-
75546	Janitor Supply	15,767	9,653	7,339	9,653	-
75550	W/Z Material	931,655	244,770	268,621	244,770	-
75560	Office Supply	139,429	53,950	23,700	53,990	40
75561	Classroom Supplies	44,024	-	24,140	-	-
75570	Computer - Non Cap	45,381	-	3,349	-	-
75590	Building Improv Non-Capital	7,916	6,265	5,288	6,265	-
75592	Equip. & Furniture Non-Cap	18,848	1,000	539	1,000	-
<b>TOTAL SUPPLIES</b>		<b>1,724,475</b>	<b>754,302</b>	<b>432,916</b>	<b>754,300</b>	<b>(2)</b>
76629	Down Payment Assist	50,172	48,135	12,396	-	(48,135)
76701	Energy Assistance	5,579,553	2,782,108	2,126,525	2,782,108	-
76703	Shelter Assistance	363,091	459,275	43,530	459,275	-
76704	Emergency Energy Assistance	764,639	259,720	136,117	259,720	-
76707	Community Projects	9,500	4,000	-	4,000	-
76709	Loans & Grants	52,000	2,858	79,000	2,858	-
76719	Parent Involvement	60,434	9,737	31,298	9,737	-
76737	Tenant Based	199,014	124,780	54,585	-	(124,780)
76750	Economic Develop-Cap	100,000	-	-	-	-
76801	Rental Assistance	1,512,507	481,585	523,252	404,540	(77,045)
76802	Essential Services	590,559	345,156	210,324	336,420	(8,736)
76840	Homeless Admin.	8,134	-	3,625	-	-
76841	Homeless Operating	95,883	16,862	(8,644)	16,862	-
76842	Homeless Prevention	198,696	216,110	27,761	4,355	(211,755)
77720	Transfer to Other Funds	10,000	-	-	-	-
77735	Transfer to Comm Development	30,000	-	-	-	-
<b>TOTAL OTHER</b>		<b>9,624,183</b>	<b>4,750,326</b>	<b>3,239,770</b>	<b>4,279,875</b>	<b>(470,451)</b>
79911	Building Improvements	21,123	-	-	-	-
79920	Office Equipment	70,230	-	-	-	-
79922	Vehicles	184,307	-	-	-	-
<b>TOTAL CAPITAL</b>		<b>275,659</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>TOTAL HUMAN SERVICES</b>		<b>21,440,718</b>	<b>15,009,663</b>	<b>8,029,861</b>	<b>12,929,645</b>	<b>(2,080,018)</b>