



*Office of Mayor Lawrence J. Morrissey  
LEADING BOLDLY, WORKING TOGETHER*

## **PRESS RELEASE**

---

**FOR IMMEDIATE RELEASE:**

**CONTACT INFORMATION:**

**Tim Holdeman  
City of Rockford  
Water Superintendent**

---

**July 21, 2011**

**Phone: 815 987-5738**

**E-mail: [tim.holdeman@rockfordil.gov](mailto:tim.holdeman@rockfordil.gov)**

### **CITY OF ROCKFORD – WATER DIVISION EMPLOYEES**

ROCKFORD – July 21, 2011 – A person posing as a Water Division employee or Rock River Water Reclamation District employee has contacted several individuals via telephone claiming that the customer's water bill was delinquent and requested a credit card payment over the phone to avoid disconnection of service. Neither the City of Rockford Water Division nor the Rock River Water Reclamation District engages in such practices.

Please take caution and use discretion when giving your credit card information over the phone. Both the City Water Division and Rock River Water Reclamation District will occasionally contact residents by phone to check on water related issues; however, will not request payment over the phone. If you see or hear of any suspicious behavior, please call 911. If you have any questions regarding your water service, please contact the Water Division at 815-961-3770.